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**WASHINGTON COUNTY
AGING AND DISABILITY RESOURCE CENTER BOARD**

Public Agency Center
West Bend, WI

May 16, 2013
1:00 p.m.

PRESENT: Daniel Goetz, Rick Gundrum, Donald Kriefall, Bette Koch, Lori Luetschwager, Robert Milich, Alan Peters, and Sandy Zopf.

ALSO PRESENT: County Board Chairperson Herb Tennes, ADRC Director Linda Olson, Elderly Benefit Specialist Jen Fechter, and County Clerk Assistant Timmerly Tamborino.

Chairperson Gundrum called the meeting to order at 1:00 p.m. and read the Affidavit of Posting.

APPROVAL OF MINUTES

Moved by Mr. Milich, seconded by Mr. Kriefall to approve the minutes of March 21, 2013, as presented. Motion carried.

ITEMS FOR DISCUSSION AND POSSIBLE ACTION:

Elder Benefit Specialist Report

• **Health Insurance Exchanges**

Ms. Fechter distributed two brochures about Health Insurance and the Affordable Care Act. A few changes have taken place with Medicare since the Affordable Care Act passed in 2010, but the biggest change happens January 1, 2014. Quality Control offices are being set up to cut down on fraud and abuse. For facilities to bill Medicare, Quality Control has to approve the facility first. New Preventive Services covered for seniors will be annual wellness exams, mammograms, pap tests, pelvic exams, colonoscopies, and prostate screenings. When key parts of the health care law take effect in 2014, there will be a new way to buy health insurance through the Health Insurance Marketplace. Health insurance companies cannot refuse to cover or charge more because of a chronic or pre-existing condition. The Federal government will start the Insurance Marketplace October 1, 2013 headed by Navigators. Federal grants are available to apply to become the Navigator for certain areas.

• **Consortium Barriers**

Ms. Fechter reported significant changes in the way Medicaid applications are processed in the creation of the consortiums. Currently, when a person wants to apply for one of the programs, they are directed to apply online or sent to the ADRC for help instead of utilizing the Economic Support department. This is taking more customer service time. Another problem is every year when benefits need to be renewed, the individual has to call a 1-800 number with long wait times and automation which is hard for elderly to understand so they have been calling the ADRC as well for help. In the past, staff was able to call the Economic Support Specialist assigned to the individual's case and work out the problem with them, now staff has to use the 1-800 number as well and wait on hold, slowing down the process. A benefit from the changes is having access to the Care's Program that has detailed notes in the Care System.

