

Minutes of the Board of the Department of Social Services January 15, 2007

The meeting was called to order at 9:00 a.m. by Chairman Maurice Strupp. He stated this was an open meeting and representatives from the news media and other interested parties had been notified. Board members present were Maurice Strupp, Harold Groth, Jim Spindler, Les Borman and Jim Schwartz. Staff members present were Michael Bloedorn, Sandy Hoefert, Sandy Potter and Kay Lucas.

Approval of Minutes

A motion was made by Jim Schwartz, seconded by Harold Groth to approve the minutes of the Social Services Board meeting held on December 18, 2006. Motion carried.

Customer Satisfaction Surveys

Sandy Hoefert presented information and statistics for the customer satisfaction surveys for social workers. She stated that one survey per social worker per month is sent out and that overall the Department had very good responses on the surveys.

Sandy Potter reviewed the Economic Support surveys. She stated that the surveys are handed out to clients who come to the agency for appointments and they are done in conjunction with time studies. She also stated that the overall comments are positive.

Intensive Case Management Proposals

Michael Bloedorn stated that the Department received a bid from ARO and a bid from NOVA in response to the request for proposal for Intensive case management. He stated that the bids were reviewed by all parties, including Bill Kurer from Purchasing and that the decision was made to award the bid to ARO. He further stated that ARO is well versed and well respected in drug and alcohol issues and has more experience. After further discussion, a motion was made by Jim Schwartz, seconded by Les Borman, as follows:

“The Social Service Board approves awarding the Intensive Case Management contract to ARO as presented.”

Motion carried.

Workload and Financial Report

Sandy Potter reviewed the Economic Support workload. She stated that the trend continues with a slight increase in the unduplicated case count.

Sandy Hoefert reviewed the Social Service workload and alternate care report. She stated that 2006 was up overall compared to 2005 and 2007 is starting out with more youth in state corrections, foster care and less youth in other residential placements.

Director's Report

Michael stated that the Department was asked to attend a meeting at the Youth Treatment Center by the West Bend Police Department to discuss the number of calls the Police Department received in the last quarter. Michael that some of the calls were due in part to the age of the staff. He further stated that it was a positive meeting and that the parties involved will be meeting periodically to review progress and discuss any other issues.

Closed Session

A motion was made by Jim Spindler, seconded by Harold to go into Closed Session pursuant to S19.85 (1)(c) and (e) of the Wisconsin Statutes to consider employment, promotion, compensation or performance evaluation data, including discussing bargaining and/or negotiation strategies with respect to certain union employees within the Department. A role call vote was taken: Strupp, yes; Schwartz, yes; Groth, yes; Spindler, yes; Borman, yes. Motion carried.

A motion was made by Jim Spindler, seconded by Jim Schwartz to return to open session. A role call vote was taken: Strupp, yes; Schwartz, yes; Groth, yes; Spindler, yes; Borman, yes. Motion carried.

February Social Service Board Meeting

The February Social Service Board meeting is scheduled for Monday, February 19, 2007 in Room 3224 at 9:00 a.m.

Adjourn

A motion was made by Jim Schwartz, seconded by Jim Spindler to adjourn. Meeting adjourned at 11:00 a.m. Motion carried.

Respectfully submitted by,

Harold Groth
Secretary