



**Aging & Disability  
Resource Center  
of Washington County**

**RESOURCE  
DIRECTORY**

**Edition 7**

**HERE to help**

**Local 262-335-4497**

**Toll Free 877-306-3030**



# AGING & DISABILITY RESOURCE DIRECTORY

(Information current as of January 2019)

Aging and Disability Resource Center  
of Washington County  
(ADRC)

333 E. Washington Street, Suite 1000  
West Bend, WI 53095

Phone 262-335-4497

Toll Free 877-306-3030

Fax 262-335-4717

Monday 8:00 am – 7:00 pm

Tuesday - Friday 8:00 am – 4:30 pm

Internet: [www.washingtoncountyadrc.org](http://www.washingtoncountyadrc.org)

Email: [ADRC@co.washington.wi.us](mailto:ADRC@co.washington.wi.us)

Facebook: [www.facebook.com/washcoADRC](http://www.facebook.com/washcoADRC)

Also located at:

1121 E. Sumner Street

Hartford, WI 53027

Phone 262-673-0200

Limited hours. Call West Bend location for details.

## **Aging and Disability Resource Center of Washington County**

### **Mission Statement**

The mission of the Aging and Disability Resource Center is to empower and assist all seniors, adults with disabilities, and their families by providing services which help them make informed choices, maintain independence, and remain safely in their home and community.

### **What is an ADRC and what kind of services can I get?**

ADRCs offer the general public a single source for information and assistance on issues affecting older people and people with disabilities regardless of their income. ADRCs are “information stations” where you can obtain accurate, unbiased information related to aging or living with a disability.

### **Information and Assistance (I&A)**

I&A Specialists provide you with knowledge about services, programs, and solutions for disability and long-term care issues such as living arrangements, health, employment, home maintenance, nutrition, and publicly funded programs.

### **Long-Term Care Options Counseling**

I&A Specialists offer information about the choices that are available to meet your long-term care needs and discuss factors to consider when making long-term care decisions.

### **Health and Wellness**

The ADRC can connect you to information and services that will support your health and safety goals.

### **Benefits Counseling**

Benefit Specialists can provide accurate and current information about private and government benefits and programs that you may be entitled to receive.

### **Help Paying for Long-Term Care**

ADRCs are the access point for publicly funded long-term care programs. The ADRC will assess your level of need for services and assist with the financial eligibility process if you choose to enroll in a long-term care program.

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## **ABUSE/NEGLECT**

### **Adult Protective Services (APS)**

Call to report physical abuse, sexual abuse, material abuse (misuse of a person's property or financial resources), neglect, and/or self-neglect of persons 60 and over or adults with a physical, cognitive, or intellectual disability. Callers can remain anonymous.

262-365-5757

### **Child Protective Services (CPS)**

Call to report suspected child abuse or neglect.

262-335-4888

### **FRIENDS Inc.**

Formerly Friends of Abused Families. The sole provider of shelter and support services for individuals affected by domestic violence and sexual assault in Washington County. Services include: emergency shelter, 24-hour crisis hotline, legal assistance, support groups.

*[www.friendswi.org](http://www.friendswi.org)*

Crisis Lines:

262-334-7298

262-673-7298

262-255-9488

### **Ombudsman Program**

Responds to concerns of recipients of long-term care (i.e. residents of nursing homes, assisted living; recipients of Family Care/Partnership/IRIS) regarding issues of quality of care, resident rights, physical abuse/neglect, and physical/chemical restraints. Callers can remain anonymous.

*[www.longtermcare.wisconsin.gov](http://www.longtermcare.wisconsin.gov)*

800-815-0015

### **Sexual Assault Nurse Examiner (SANE)**

Provides assistance to victims of sexual crimes.

Froedtert St. Joseph's Hospital

3200 Pleasant Valley Road

West Bend, WI 53095

*[www.sane.doj.wi.gov](http://www.sane.doj.wi.gov)*

262-836-8257

*SANE listing continued on next page...*

SANE listing continued...

Aurora Medical Center  
1032 E. Sumner Street  
Hartford, WI 53027  
[www.mcfihartford.org](http://www.mcfihartford.org) 262-673-2300

## **ADULT DAY CENTERS/SERVICES**

Businesses that provide daytime services at their location to people who require care and/or supervision during the day. Hours, rates, and services vary.

### **1022 Club**

State certified program serving older adults who may be frail and/or have memory loss or a developmental disorder.

1022 Sell Drive  
Hartford, WI 53027  
[www.thresholdinc.org/1022-club](http://www.thresholdinc.org/1022-club) 262-808-2946

### **ARTcycle**

A socially beneficial program that links individuals with disabilities to the community, using art as a bridge.

351 S. Main Street  
West Bend, WI 53095  
[www.artcyclestudio.org](http://www.artcyclestudio.org) 262-338-1641

### **Daybreak**

Serves adults with disabilities.

N136W21933 Bonniwell Road  
Richfield, WI 53076  
[www.daybreakwi.com](http://www.daybreakwi.com) 262-328-5021

### **Golden Pearl**

Certified program serving adults with disabilities and frail elders.

3018 Helsan Drive  
Richfield, WI 53076  
[www.goldenpearlllc.org](http://www.goldenpearlllc.org) 262-268-1100

### **Just Like Home**

Certified senior care.

W218N17483 Delaney Court

Jackson, WI 53037

*www.justlikehomeadultdaycenter.com*

262-423-4411

### **Our Place**

Day services for people with disabilities.

3862 Lovers Lane

Slinger, WI 53095

*www.ourplacedayservices.com*

262-353-9530

### **The Threshold**

A variety of different day service options for people with disabilities.

600 Rolfs Avenue

West Bend, WI 53090

*www.thresholdinc.org*

262-338-1188

## **ADVOCACY/SUPPORT**

### **ALS Association - Wisconsin Chapter**

Provides Care Service Coordination to people with ALS and their families.

Other services: support groups, durable medical equipment, and communication devices.

3333 N. Mayfair Road, Suite 104

Wauwatosa, WI 53222

*www.alsawi.org*

414-763-2220

### **Alzheimer's Association of Southeastern Wisconsin**

620 S. 76th Street, Suite 160

Milwaukee, WI 53215

*www.alz.org/sewi*

414-479-8800

24/7 Helpline 800-272-3900

### **American Diabetes Association**

*www.diabetes.org*

800-342-2383



**ARC of Washington County**

Provides individual advocacy, programs, services, and supports for people with intellectual and developmental disabilities and their families.

PO Box 832

262-338-8663

West Bend, WI 53095

[www.arcwi.org](http://www.arcwi.org)

**Arthritis Foundation - Wisconsin Chapter**

10427 Lincoln Avenue, Suite 1400

414-253-4192

West Allis, WI 53227

[www.arthritis.org](http://www.arthritis.org)

**Autism Society of Southeast Wisconsin**

3720 N. 124th Street, Suite O

414-988-1260

Wauwatosa, WI 53222

[www.asew.org](http://www.asew.org)

**Brain Injury Resource Center of Wisconsin**

511 N. Grand Avenue

262-770-4882

Waukesha, WI 53186

[www.bircofwi.org](http://www.bircofwi.org)

**Broadscope Disability Services**

Provides respite, employment, independent living, and other resources to people and families living with disabilities.

6102 W. Layton Avenue

414-329-4500

Greenfield, WI 53220

[www.broadscope.org](http://www.broadscope.org)

**Casa Guadalupe Education Center** (se habla español)

Works to empower low-income, native-born, and Spanish-speaking Latino families to live independent, successful lives; build strong families; and establish meaningful connections within their community. Supports achieving economic self-sufficiency and integration into American society through education and community access.

479 N. Main Street

262-306-2900

West Bend, WI 53090

*www.casaguadalupeonline.org*

**Citizen Advocates of Washington County**

Works to connect people with disabilities to people without to build relationships and connections. Also provides respite for youth with disabilities.

PO Box 582

262-334-3384

West Bend, WI 53095

*www.cawash.org*

**Community Health Navigators of Washington County**

Helps people navigate the many needs of life, such as medical and dental (uninsured and underinsured), housing, counseling, diabetes education, breast health, employment, and screening for AODA and depression.

Jessica Bartz of Albrecht Free Clinic

*jessica.bartz@albrechtfreeclinic.org*

262-334-8339

Laura Salcido of Casa Guadalupe (se habla español)

*laura@casaguadedu.org*

262-339-0856

**Dementia Caregiver Support Specialist**

Provides information to people living with dementia and their families/caregivers to help them continue to be active in the community and remain in their homes as long as possible. Offers memory screens, assesses for eligibility of available respite programs/funding, and provides education to local businesses and civic groups about the impact of dementia and how they can support and assist their customers, friends, and community members living with dementia.

333 E. Washington Street, Suite 1000 262-335-4497  
West Bend, WI 53095 877-306-3030

1121 E. Sumner Street  
Hartford, WI 53027  
*www.washingtoncountyadrc.org*

**Disability Rights Wisconsin**

Helps people with disabilities gain access to benefits, supports, and services and experience opportunity through its advocacy services and legal expertise.

6737 W. Washington Street, Suite 3230 414-773-4646  
Milwaukee, WI 53214 800-928-8778  
*www.disabilityrightswi.org*

**Down Syndrome Association**

Provides education, awareness, support, and advocacy relative to people with Down syndrome and their families.

11709 W. Cleveland Avenue, Suite 2 414-327-3729  
West Allis, WI 53227 866-327-3729  
*www.dsaw.org*

### **Epilepsy Foundation of Southeast Wisconsin**

Provides information and referral assistance, individual and family support services, advocacy for rights of those with epilepsy, and community education.

735 N. Water Street #541  
Milwaukee, WI 53202  
[www.epilepsy.com](http://www.epilepsy.com)

414-271-0110  
877-271-1994

### **Impact 211**

A central access point for people in need. Free, confidential helpline and online resource directory connect residents to information and assistance.

[www.impactinc.org](http://www.impactinc.org)

Dial 211

### **IndependenceFirst**

Offers over 20 programs and services for people with disabilities of all kinds and all ages and provides programs on disability awareness and access to the general public.

540 S. 1st Street  
Milwaukee, WI 53204

V/TTY 414-291-7520

1043 S. Main Street  
West Bend, WI 53095

262-306-6717

[www.independencefirst.org](http://www.independencefirst.org)

### **MedicAlert Foundation**

Serves as a link between members and emergency responders for individual medical information during medical emergencies. Sells medical bracelets and necklaces along with their 24/7 call center services.

[www.medicalert.org](http://www.medicalert.org)

800-423-5378

### **Parkinson's and Movement Disorders Program**

Helps people with movement disorders cope with physical symptoms, emotional issues, social stigmas, and other concerns.

W129N7055 Northfield Drive  
Menomonee Falls, WI 53051

800-362-8677

[www.froedtert.com/parkinsons-movement-disorders](http://www.froedtert.com/parkinsons-movement-disorders)

**WI FACETS (Family Assistance Center Education, Training, and Support)**

Services to help parents and educators support and enrich the lives of children with disabilities, including help desk, parent leadership, and youth leadership development.

600 W. Virginia Street, Suite 501 877-374-0511  
Milwaukee, WI 53204  
[www.wifacets.org](http://www.wifacets.org)

**Wisconsin Board for People with Developmental Disabilities**

Dedicated to improving the independence, productivity, and integration of people with developmental disabilities.

101 E. Wilson Street, Room 219 608-266-7826  
Madison, WI 53703 888-332-1677  
[www.wi-bpdd.org](http://www.wi-bpdd.org)

**Wisconsin Parkinson Association**

16655 W. Bluemound Road, Suite 330 414-312-6990  
Brookfield, WI 53005  
[www.wiparkinson.org](http://www.wiparkinson.org)

**AGENCIES ON AGING/DISABILITY**

**Aging and Disability Resource Centers (ADRC)**

Provides accurate, unbiased information on all aspects of life related to aging or living with a disability, helps people understand the various long-term care options available, helps people apply for programs and benefits, and serves as the access point for publicly funded long-term care. Serves residents of designated county.

**ADRC of Dodge County**

199 County Road DF 920-386-3580  
Juneau, WI 53039 800-924-6407  
[www.co.dodge.wi.gov](http://www.co.dodge.wi.gov)

**ADRC of Fond du Lac County**

50 N. Portland Street  
Fond du Lac, WI 54935  
[www.fdlco.wi.gov](http://www.fdlco.wi.gov)

920-929-3466  
888-435-7335

**ADRC of Milwaukee County**

1220 W. Vliet Street, Suite 300  
Milwaukee, WI 53205

866-229-9695

Aging Resource Center (ages 60 and over) 414-289-6874

Disability Resource Center (ages 18-59) 414-289-6660

[www.county.milwaukee.gov](http://www.county.milwaukee.gov)

**ADRC of Ozaukee County**

121 W. Main Street  
Port Washington, WI 53074  
[www.co.ozaukee.wi.us](http://www.co.ozaukee.wi.us)

262-284-8120  
866-537-4261

**ADRC of Sheboygan County**

650 Forest Avenue  
Sheboygan Falls, WI 53085  
[www.sheboygancounty.com](http://www.sheboygancounty.com)

920-467-4100  
800-596-1919

**ADRC of Washington County**

333 E. Washington Street, Suite 1000  
West Bend, WI 53095  
[www.washingtoncountyadrc.org](http://www.washingtoncountyadrc.org)

262-335-4497  
877-306-3030

**ADRC of Waukesha County**

513 Riverview Avenue  
Waukesha, WI 53188  
[www.waukeshacounty.gov](http://www.waukeshacounty.gov)

262-548-7848  
866-677-2372

**To locate ADRCs for counties not listed in this directory, go to:**

[www.dhs.wisconsin.gov/adrc](http://www.dhs.wisconsin.gov/adrc)

## **Aging/Disability Units - State and National**

### **Administration for Community Living**

330 C Street SW

202-401-4634

Washington, DC 20201

*www.acl.gov*

### **Board on Aging and Long-Term Care - State of Wisconsin**

1402 Pankratz Street, Suite 111

Madison, WI 53704

*www.longtermcare.wi.gov*

### **Bureau of Aging and Disability Resources**

1 W. Wilson Street, Room 551

608-266-2536

Madison, WI 53703

*www.dhs.wisconsin.gov/dph/badr*

### **Greater Wisconsin Agency on Aging Resources (GWAAR)**

1414 MacArthur Road, Suite A

608-243-5670

Madison, WI 53714

*www.gwaar.org*

## **ALCOHOL AND OTHER DRUG ABUSE (AODA)**

### **Affiliated Clinical Services**

Substance abuse program offers a number of different choices including individual and group counseling, day treatment, intensive outpatient programming, and relapse prevention programming.

111 E. Washington Street

262-338-2717

West Bend, WI 53095

38 Sell Drive

262-673-0301

Hartford, WI 53027

*www.affiliatedclinical.com*

**Alarus Healthcare**

Offers primary AODA treatment, IOP (Intensive Outpatient Treatment for addictions), and the Living Free Program with Suboxone and Vivitrol™.

1622 Chestnut Street

262-306-9800

West Bend, WI 53095

[www.alarushealthcare.com](http://www.alarushealthcare.com)

**Christian Family Solutions**

Professional Christian counseling services, including addiction counseling.

Offers in-person and video counseling.

W175N11120 Stonewood Drive

888-685-9522

Germantown, WI 53022

[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

**Elevate Community Resource Center**

Offers OWI Program and TAD (Treatment Alternatives and Diversion) Program.

N169W21005 Meadow Lane

262-677-2216

Jackson, WI 53037

[www.elevateyou.org](http://www.elevateyou.org)

**Exodus House**

State licensed and state certified Drug and Alcohol Transitional Living Facility helping adult males recovering from alcohol and drug dependency.

1421 Fond du Lac Avenue

262-626-4166

Kewaskum, WI 53040

[www.exodus-house.com](http://www.exodus-house.com)

**Northshore Clinic and Consultants**

1615 Barton Avenue

262-334-5323

West Bend, WI 53090

[www.northshoreclinics.com](http://www.northshoreclinics.com)



## **ASSISTED LIVING/RESIDENTIAL CARE**

### **Adult Family Homes (AFH)** (alphabetical by licensee name)

A type of assisted living where 3 to 4 adults who are not related to the operator reside and receive care that is above the level of room and board and may include up to seven hours per week of nursing care.

*[www.dhs.wisconsin.gov/guide/washington.htm](http://www.dhs.wisconsin.gov/guide/washington.htm)*

**Abundance of Life, Inc.** 262-416-4894

West Bend Terrace  
1007 High Street, West Bend WI 53090

**Beverly Tessar** 262-334-4937

Tessar Adult Family Home  
1613 Jefferson Street, West Bend WI 53090

### **Bridges of Wisconsin, Inc.**

Office located at 1625 E. Washington Street, West Bend.

*[www.bridgesofwiscsconsin.com](http://www.bridgesofwiscsconsin.com)* 262-338-4941

17th Avenue AFH  
233 S. 17th Avenue, West Bend WI 53095

Dennis Path AFH  
1545 Pamme Court, West Bend WI 53095

Hans Street  
1507 Hans Street, West Bend WI 53090

Richfield AFH  
2425 State Road 175, Richfield WI 53076

South Hartford AFH  
3088 State Hwy 83, Hartford WI 53027

<p><b>Brywen LLC</b>          Brywen Home          6799 Diane Drive, West Bend WI 53090</p>	<p>262-339-9406</p>
<p><b>Donna Ellenbecker</b>          Ellenbecker AFH          7463 Brookhaven Drive, West Bend WI 53090</p>	<p>262-707-6858</p>
<p><b>Gallegos Homes LLC</b>          James Court          908 James Court, Hartford WI 53027</p>	<p>262-573-8171</p>
<p><b>Granny's Houses North, Inc.</b>  <i>www.grannyshouses.org</i>           Gloria's House          6849 Linda Drive, West Bend WI 53090</p>	<p>262-955-4313</p>
<p><b>Guaranteed Quality Living of Wisconsin</b>           Bobolink Home          834 Bobolink Lane, West Bend WI 53095           Meadowbrook Home          818 Meadowbrook Drive, West Bend WI 53090           Regner Home          523 N. 10th Avenue, West Bend WI 53090           Regner Home North          529 N. 10th Avenue, West Bend WI 53090           Washington House          2030 E. Washington Street, West Bend WI 53095</p>	<p>262-365-3606</p>

**Home Care Solutions at Home LLC** 262-670-6989  
Home Care Solutions at Home  
341 E. Sumner Street, Hartford WI 53027

**Home of Devotion Assisted Living LLC** 414-530-5557  
Home of Devotion Assisted Living  
6881 Beck Lane, West Bend WI 53090

**Homes for Independent Living (HIL) of Wisconsin LLC**  
*www.hil-wi.com* 262-569-5515

HIL Carrie Lane  
1628 Carrie Lane, West Bend WI 53095

HIL Drake House  
1630 Carrie Lane, West Bend WI 53095

HIL Magellan House  
212 S. 16th Avenue, West Bend WI 53090

**Jackson Manor LLC** 262-573-3411  
Jackson Manor  
N168W21041 Main Street, Jackson WI 53037

**James Legate** 262-338-3694  
Legate AFH  
299 W. Paradise Drive, West Bend WI 53095

**Next Step in Residential Services**  
*www.nextstepresidential.com* 262-784-1840

7th Avenue House  
659 S. 7th Avenue, West Bend WI 53095

Sherman Way  
733 Sherman Way, West Bend WI 53095

**NTABA Family Home LLC** 414-366-0009  
NTABA Family Home  
813 Fairview Drive, West Bend WI 53090

**PeopleServe LLC** 262-573-4556  
5th Avenue  
443 S. 5th Avenue, West Bend WI 53095

Hillcrest  
1017 Hillcrest Street, West Bend WI 53095

Jefferson  
1412 Jefferson Street, West Bend WI 53090

**REM Wisconsin II Inc.** 608-276-1191

REM Germantown  
N116W16105 Main Street, Germantown WI 53022

REM Jefferson  
1500 Jefferson Street, West Bend WI 53095

REM Judith Court  
706 Judith Court, West Bend WI 53095

REM Polaris  
618 Polaris Street, West Bend WI 53095

**Respectful Living** 262-305-8800

Respectful Living Farmstead  
4792 County Road D, West Bend WI 53090

Respectful Living Tower Lane  
932 Tower Lane, West Bend WI 53090

<b>Silver Springs of Mequon, Inc.</b>	262-395-0092
Silver Springs of Germantown N120W12431 Freistadt Road, Germantown WI 53022	
<b>Stepping Stone Group Home LLC</b>	262-573-3411
Stepping Stone Group Home 432 Sheridan Drive, West Bend WI 53095	
<b>TCG Holding 14 LLC</b>	
<i>www.tcghomes.net</i>	977-747-8672
Key House 1146 Fond du Lac Avenue, Kewaskum WI 53040	
Wayne Manor AFH 5743 County Road D, West Bend WI 53090	
<b>Voss &amp; Associates LLC</b>	262-339-9405
A Home Around the Corner 1100A W. Washington Street, West Bend WI 53095	
<b>Will Starr Manor LLC</b>	414-550-8926
Will Starr West Bend 1945 Wallace Lake Road, West Bend WI 53090	
<b>Wink Home LLC</b>	262-308-2139
Wink Home 1354 Patton Drive, Hartford WI 53027	
<b>Your Home AFH III LLC</b>	414-810-9750
Your Home AFH III 1806 Creed Road, West Bend WI 53090	

## **Residential Care Apartment Complexes (RCAC)**

RCACs are a type of assisted living where a resident has their own apartment that has a lockable entry, kitchen (including a stove or microwave), bathroom, sleeping area, and living area. RCACs provide up to 28 hours a week of the following services: supportive services (i.e. housekeeping, meal prep), personal assistance (i.e. dressing, bathing), nursing services (i.e. medication administration and management), and emergency assistance.

### **Cedar Bay East**

5577 Home Drive  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org) 262-306-2145

### **Cedar Bay West**

5555 Cedar Bay Drive  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org) 262-306-2130

### **Engel Haus at the Gables of Germantown**

N109W17110 Ava Circle  
Germantown, WI 53022  
[www.capricommunities.com](http://www.capricommunities.com) 262-345-1025

### **Fairway Knoll**

N112W17500 Mequon Road  
Germantown, WI 53022  
[www.preshomes.org](http://www.preshomes.org) 262-735-7900

### **The Fields of Washington County**

675 E. Washington Street  
West Bend, WI 53095  
[www.co.washington.wi.us](http://www.co.washington.wi.us) 262-365-6500

**The Gardens of Hartford**

112 Peace Lutheran Parkway  
Hartford, WI 53027  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org) 262-345-5590

**Kettle Moraine Gardens**

1038 Fond du Lac Avenue  
Kewaskum, WI 53040  
[www.kmgassistedliving.com](http://www.kmgassistedliving.com) 262-626-4070

**The Lakeshore at Jackson Crossings**

N168W22026 Main Street  
Jackson, WI 53037  
[www.fivestarseniorliving.com](http://www.fivestarseniorliving.com) 262-677-3615

**New Perspective Senior Living**

2130 Continental Drive  
West Bend, WI 53095  
[www.npseniorliving.com](http://www.npseniorliving.com) 262-338-0092

**The Waterford at Hartford**

1025 Bell Avenue  
Hartford, WI 53027  
[www.capitalsenior.com](http://www.capitalsenior.com) 920-378-5839

**Community Based Residential Facilities (CBRF)**

CBRFs are state licensed supportive living facilities where five or more unrelated adults reside. Care, treatment, or services provided in CBRFs are above the level of room and board but do not include more than 3 hours of skilled nursing care per week. Assistance is given with activities of daily living to help maintain as independent a lifestyle as possible.

**Autumn Oaks**

227 E. Washington Street  
Slinger, WI 53086  
[www.platinum-communities.com](http://www.platinum-communities.com) 262-644-5926

**Bridges of Wisconsin, Inc.**

*www.bridgesofwisconsin.com*

262-338-4941

Arbor Point  
230 and 232 Arbor Point Avenue  
West Bend, WI 53095

Chestnut House  
346 S. Main Street  
West Bend, WI 53095

Gatewood  
1430 Gatewood Court  
West Bend, WI 53095

**The Cornerstone**

330 Arbor Point Avenue  
West Bend, WI 53095  
*www.thecornerstoneassisted.com*

262-429-1777

**The Cottages at Cedar Run**

6090 Scenic Drive  
West Bend, WI 53095  
*www.cedar-run.org*

262-365-6600

**Deerview Meadows**

109 Lone Oak Lane  
Hartford, WI 53027

262-673-7028



**Ellen's Home**

Ellen's Home Germantown North  
N113W16358 Sylvan Circle 262-250-6455  
Germantown, WI 53022

Ellen's Home Germantown South  
W150N11127 Fond du Lac Avenue 262-250-9800  
Germantown, WI 53022  
*www.ellenshome.com*

**Fairway Knoll**

N112W17500 Mequon Road 262-735-7900  
Germantown, WI 53022  
*www.preshomes.org*

**The Fields of Washington County**

531 E. Washington Street 262-365-6503  
West Bend, WI 53095  
*www.co.washington.wi.us*

**Guaranteed Quality Living of Wisconsin**

Germantown Home  
W164N10502 Timberline Court 262-365-3606  
Germantown, WI 53022

**Hawthorn Manor**

321 Hawthorn Drive 262-338-3266  
West Bend, WI 53095  
*www.hawthornmanor.com*

**Homes for Independent Living of Wisconsin LLC**

Columbus House  
5096 Valley Trail 262-569-5515  
West Bend, WI 53095  
*www.hil-wi.com*

**Ivy Manor**

Ivy Manor of Jackson  
W194N16744 Eagle Drive  
Jackson, WI 53037

262-677-0651

Ivy Manor of West Bend  
350-370 S. Forest Avenue  
West Bend, WI 53095  
[www.ivymanorcbrf.com](http://www.ivymanorcbrf.com)

262-353-3509

**Kettle Moraine Gardens**

1038 Fond du Lac Avenue  
Kewaskum, WI 53040  
[www.kmgassistedliving.com](http://www.kmgassistedliving.com)

262-626-4990

**Kettle Moraine Gardens Memory Unit**

1042 Fond du Lac Avenue  
Kewaskum, WI 53040  
[www.kmgassistedliving.com](http://www.kmgassistedliving.com)

262-626-2775

**The Landmark at Jackson Crossings**

N168W22022 Main Street  
Jackson, WI 53037  
[www.fivestarseniorliving.com](http://www.fivestarseniorliving.com)

262-993-2838

**Majestic Heights**

63 and 85 S. Wacker Drive  
Hartford, WI 53027  
[www.majesticheights.info](http://www.majesticheights.info)

262-670-6499

**Matterhaus at the Gables of Germantown**

N109W17000 Ava Circle  
Germantown, WI 53022  
[www.capricommunities.com](http://www.capricommunities.com)

262-345-6899

**New Perspective Senior Living**

2130 Continental Drive 262-338-0092  
West Bend, WI 53095  
[www.npseniorliving.com](http://www.npseniorliving.com)

**Serenity Villa**

1600-1727 American Eagle Drive 262-644-1101  
Slinger, WI 53086  
[www.serenityvilla.org](http://www.serenityvilla.org)

**Tender Reflections**

N109W17525 Virginia Avenue 262-345-5990  
Germantown, WI 53022  
[www.tenderreflectionsal.com](http://www.tenderreflectionsal.com)

**Touchstone Living Care**

Carrie Lane House  
1707 Carrie Lane 262-353-3278  
West Bend, WI 53095  
[www.touchstoneofwestbend.com](http://www.touchstoneofwestbend.com)

**The Waterford at Hartford**

1025 Bell Avenue 262-670-9477  
Hartford, WI 53027  
[www.capitalsenior.com](http://www.capitalsenior.com)

**The Waterford at West Bend**

831 E. Washington Street 262-335-1992  
West Bend, WI 53095  
[www.capitalsenior.com](http://www.capitalsenior.com)

**Wellington Place of Hartford**

615 Hilldale Drive 262-673-3544  
Hartford, WI 53027  
[www.wellingtonplacehartford.org](http://www.wellingtonplacehartford.org)

## **Skilled Nursing Facilities/Nursing Homes**

Inpatient health care facilities with the staff and equipment to provide skilled care, rehabilitation, and other related health services to patients who need nursing care but do not require hospitalization.

### **Cedar Lake Health and Rehabilitation Center**

5595 County Road Z  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org) 262-306-2100

### **The Pavilion at Glacier Valley**

1900 American Eagle Drive  
Slinger, WI 53086  
[www.pavilionatglaciervalley.com](http://www.pavilionatglaciervalley.com) 262-297-6300

### **Samaritan Health Center**

531 E. Washington Street  
West Bend, WI 53095  
[www.co.washington.wi.us](http://www.co.washington.wi.us) 262-335-4500

### **Virginia Highlands**

W173N10915 Bernies Way  
Germantown, WI 53022  
[www.savaseniorcare.com](http://www.savaseniorcare.com) 262-509-3300

## **Placement Services**

Professionals work with you to identify housing that would meet your care needs and lifestyle preferences, provide detailed information on housing, schedule tours, and provide referrals to resources like senior moving specialists.

### **A Place for Mom**

[www.senioradvisor.com](http://www.senioradvisor.com) 414-751-8343

### **Amada Senior Care**

[www.amadamilwaukee.com](http://www.amadamilwaukee.com) 262-395-7928

### **Oasis Senior Advisors**

[www.oasisenioradvisors.com](http://www.oasisenioradvisors.com) 262-777-0462

## **BENEFIT SPECIALISTS**

### **Disability Benefit Specialist (ages 18-59)**

### **Elder Benefit Specialist (ages 60 and over)**

Helps adults who have questions and issues with benefits like Medicare, Medicaid, Social Security, FoodShare, and health insurance.

333 E. Washington Street, Suite 1000

262-335-4497

West Bend, WI 53095

877-306-3030

[www.washingtoncountyadrc.org](http://www.washingtoncountyadrc.org)

### **Work Incentive Benefit Specialist (WIBS)**

Helps people with disabilities determine the impact of work on their benefits. Can provide analysis of how work would change their cash payments, medical coverage, and continued eligibility so they can make informed choices.

RCS Empowers, Inc. 920-694-1203

IndependenceFirst 414-226-8182

Trusted Employment Advisors LLC 414-979-9020

For more WIBS serving Washington County, visit this website:

[www.wibsa.org](http://www.wibsa.org)

## **BLIND AND VISUALLY IMPAIRED**

### **Adaptive Technology Resources**

Evaluation, training, and adaptive products for people with unique needs, including limited vision and learning disabilities. Certified Occupational Therapist conducts evaluation.

W175N11163 Stonewood Drive, Suite 232

262-375-2020

Germantown, WI 53022

[www.adaptivetr.com](http://www.adaptivetr.com)

### **Center for Deaf-Blind Persons, Inc**

A variety of services for people who have some degree of loss in both hearing and sight.

8306 W. Lincoln Avenue

414-481-7477

West Allis, WI 53219

[www.deaf-blind.org](http://www.deaf-blind.org)

**Office for the Blind and Visually Impaired (OBVI)**

Washington County residents contact:

Kathleen Connell

819 N. 6th Street #609-C

Milwaukee, WI 53203

*www.dhs.wisconsin.gov*

414-227-4207

888-879-0017

**SE Wisconsin Blind Outdoor Leisure Development (BOLD)**

BOLD’s purpose is to allow the blind and visually impaired to experience outdoor sports and leisure activities while developing their social and athletic skills. BOLD is open to all legally blind people and participation is free. Only requirement to join is proof of legal blindness. Form available on website. Guides and transportation provided. Sponsored by Lions of Southeastern Wisconsin.

*www.wisconsinBOLD.com*

262-224-5517

**Vision Forward Association**

Offers training, tools, and strategies to help adults with vision loss lead active and independent lives.

912 N. Hawley Road

Milwaukee, WI 53213

*www.vision-forward.org*

414-615-0100

855-878-6056

**Wisconsin Council of the Blind and Visually Impaired and  
The Sharper Vision Store**

Offers low vision evaluations, vision rehabilitation services, and technology services. The Sharper Vision Store is also located here.

754 Williamson Street

Madison, WI 53703

*www.wcblind.org*

*www.store.wcblind.org*

800-783-5213

608-237-8100

**Wisconsin Talking Book and Braille Library**

Provides audio books and brailled materials to people who cannot see regular print or handle print materials. Patrons will receive and return books and equipment postage-free through the U.S. Postal Service.

813 W. Wells Street 414-286-3045  
Milwaukee, WI 53233 800-242-8822  
[www.dpi.wi.gov/talkingbooks](http://www.dpi.wi.gov/talkingbooks)

**BUDGETING/REP PAYEE**

**Consumer Credit Counseling Service**

Helps people take control of their finances and establish financial stability. Services include: financial assessments, budget counseling, debt/credit counseling, debt management programs, bankruptcy counseling and education, housing counseling, and financial education.

139 N. Main Street 262-306-9241  
West Bend, WI 53095  
[www.cccsonline.org](http://www.cccsonline.org)

**Equality Payee Services, Inc.**

12605 W. North Avenue #307 414-375-4760  
Brookfield, WI 53005

**Goodwill Financial Empowerment Services**

Assistance with budgeting and financial goals, credit score and report, credit counseling, banking options, and more.

6055 N. 91st Street 414-847-4845  
Milwaukee, WI 53225  
[www.goodwillsew.com](http://www.goodwillsew.com)

**iLIFE Financial Management Services**

6100 N. Baker Road 888-490-3966  
Glendale, WI 53209  
[www.ilifefinancialmanagement.com](http://www.ilifefinancialmanagement.com)

**National Council on Aging (NCOA) Debt Management Hotline**

The nonprofit National Council on Aging partners with GreenPath Financial Wellness to answer your questions. Speak with a certified counselor.

*www.ncoa.org*

866-217-0543

**CARE MANAGEMENT**

Health and human service professionals who provide guidance, support, access to resources, and ongoing follow-up for older adults, adults with disabilities or chronic health care needs, and their families and support networks.

**By Your Side**

PO Box 132  
Jackson, WI 53037  
*www.byyoursidecm.com*

262-246-2100

**Gericare of West Bend**

1201 W. Oak Street, Suite O  
West Bend, WI 53095  
*www.gericare1.com*

262-334-0555

**Senior Planning Group**

125 N. Executive Drive #210  
Brookfield, WI 53005  
*www.seniorplanninginc.com*

262-670-8888

866-670-0888

**Stowell Associates**

1800 E. Main Street  
Waukesha, WI 53186  
*www.caremanagedhomecare.com*

262-521-3016



## **DEAF AND HARD OF HEARING**

### **Center for Deaf-Blind Persons, Inc**

A variety of services for people who have some degree of loss in both hearing and sight.

8306 W. Lincoln Avenue  
West Allis, WI 53219  
[www.deaf-blind.org](http://www.deaf-blind.org)

414-481-7477

### **Clear Captions**

A free phone captioning service that provides near real-time call captions of phone conversations for anyone with any form of hearing loss.

[www.clearcaptions.com](http://www.clearcaptions.com)

866-868-8695

### **HEAR Wisconsin**

Services include CommLink sign language interpretation, communication consultants/Audiologists to find adaptive equipment that fits your needs, and an online store with adaptive equipment and tools for purchase.

10243 W. National Avenue  
West Allis, WI 53227  
[www.hearwi.org](http://www.hearwi.org)

414-604-2200

### **Telecommunications Equipment Purchase Program (TEPP)**

A program that pays for adaptive landline telephones and other equipment, like amplified answering machines, lighting systems, adaptive equipment for cell phones, and large print caller ID. Apply online or contact IndependenceFirst for assistance.

[www.tepp.solixinc.com](http://www.tepp.solixinc.com)

V/TTY 414-731-7834

### **Wisconsin Lions Foundation**

Helps needy individuals who cannot afford to purchase a hearing instrument and do not qualify for any existing state-funded financial assistance programs.

[www.wlf.info/our-projects/hearing](http://www.wlf.info/our-projects/hearing)

877-463-6953

### **Wisconsin Office for the Deaf and Hard of Hearing (ODHH)**

ODHH provides information and referral services on topics tailored to the unique needs of Deaf, Deaf-Blind, or hard of hearing residents, including available technologies for accessibility, community services and resources, and free in-service training/presentations.

141 NW Barstow Street #404

262-521-5128

Waukesha, WI 53188

Video Phone 262-565-6349

*www.dhs.wisconsin.gov/odhh*

## **DENTAL**

### **Affordable Dentures**

Accepts straight Title 19/Medicaid (no HMOs). Dentures and extractions.

6015 W. Forest Home Avenue, Unit 1

414-892-7695

Milwaukee, WI 53220

*www.affordabledentures.com*

### **Albrecht Free Clinic**

By appointment only. Provides dental care to people with low income, no insurance, and limited resources. Preventative care, basic restoration, and emergency care.

908 W. Washington Street

262-334-8339

West Bend, WI 53095

*www.albrechtfreeclinic.org*

### **Gardetto Family Community Dental**

Treats children and adults with moderate to severe cognitive or physical disabilities who cannot be treated in standard dental clinic because of expense or accessibility issues. Referral from doctor or dentist required.

Accepts Medicaid.

2450 W. North Avenue

414-210-2440

Milwaukee, WI 53205

*www.stanncenter.org*

**Marquette Dental**

Student clinic. Fees are about half of what private clinics charge. No free services. Accepts Medicaid. Requires a screening appointment to see if your needs match the needs of the students.

210 W. Capitol Drive  
Milwaukee, WI 53212  
[www.marquette.edu/dentistry](http://www.marquette.edu/dentistry) 414-288-2930

**Milwaukee Area Technical College**

Student clinic. Services include teeth cleaning, x-rays, fluoride treatments, and sealant applications for reduced fee. Call for appointment. Closed during winter, spring, and summer school breaks.

700 W. Highland Avenue, Room H115  
Milwaukee, WI 53233  
[www.matc.edu/communityresources/dental.cfm](http://www.matc.edu/communityresources/dental.cfm) 414-297-6573

**Sweet Smiles**

Accepts Medicaid.

1300 Bridge Street  
Grafton, WI 53024  
[www.sweetsmilesgrafton.com](http://www.sweetsmilesgrafton.com) 262-377-0807

**Waukesha County Community Dental Clinic**

Accepts Medicaid and uninsured people who meet income guidelines and live in the Community Memorial Hospital service area (southern Washington County).

N81W15062 Appleton Avenue  
Menomonee Falls, WI 53051  
[www.wccdentalclinic.org](http://www.wccdentalclinic.org) 262-522-7645

**Wisconsin Dental Association (WDA)**

Website has a list of reduced-rate dental clinics.

[www.wda.org/your-oral-health/reduced-rate-dental-clinics](http://www.wda.org/your-oral-health/reduced-rate-dental-clinics)

WDA Donated Dental Services by application only and based on eligibility. Application available online or call to request.

[www.wda.org/wda-foundation/donated-dental-services](http://www.wda.org/wda-foundation/donated-dental-services)  
888-338-6852

### **Wisconsin Dental Ombudsman**

Can help facilitate the process of finding a dentist who accepts Medicaid.

800-362-3002 ext. 2141051

## **DRIVER EVALUATION/EDUCATION**

### **AARP**

A variety of online and in-person education opportunities for senior drivers and concerned loved ones. Links on website include: Refresh Your Driving Skills, Safe Driving Resources and Tips, and Driving Assessment.

*[www.aarp.org/auto/driver-safety](http://www.aarp.org/auto/driver-safety)*

888-227-7669

### **Adaptive Driving Specialists**

Comprehensive driver rehabilitation, clinical screening, on-road training, and behind-the-wheel evaluation. Works with individuals with functional impairments as a result of injury, medical issues, congenital conditions, and aging.

4737 N. Elkhart Avenue

414-721-8636

Whitefish Bay, WI 53211

*[www.adaptivedrivingspecialists.com](http://www.adaptivedrivingspecialists.com)*

### **Alzheimer's Association**

Dementia and Driving website is dedicated to education and resources about driving issues specific to dementia.

*[www.alz.org/help-support/caregiving/safety/dementia-driving](http://www.alz.org/help-support/caregiving/safety/dementia-driving)*

### **Columbia St. Mary's**

Examine the abilities required for safe driving, such as reaction time, visual acuity, decision-making, and judgment.

1317 W. Grand Avenue

262-284-2261

Port Washington, WI 53074

*[www.columbia-stmarys.org/rehab\\_specialty\\_programs](http://www.columbia-stmarys.org/rehab_specialty_programs)*

### **Department of Motor Vehicles (DMV)**

Access to the Driver Condition or Behavior Report to report a driver due to concerns for the driver's safety and the safety of others.

*www.wisconsin.gov* 608-266-2327

Local DMV Service Center:

1516 W. Paradise Drive 608-264-7447

West Bend, WI 53095

### **Froedtert & the Medical College of Wisconsin**

Therapists complete a pre-driving clinical assessment for people experiencing changes which may affect their ability to safely operate a vehicle. Results are sent to their physician. This is not an on-the-road evaluation. Variety of locations including:

1190 E. Paradise Drive 262-306-6319

West Bend, WI 53095

*www.froedtert.com/rehabilitation/occupational-therapy*

### **Senior Driver Resource**

A web-based, interactive self-assessment tool used to identify possible safe driving risk factors. Can be completed on any digital device. Screened online for dementia, vision, reflex, medical history, and rules of the road awareness.

*www.seniordriverresource.com* 262-210-3707

## **EDUCATION**

### **Casa Guadalupe Education Center**

Courses offered to increase opportunities for Hispanics to secure employment and/or advance in education. Courses: English language learning, GED preparation, citizenship preparation, and basic computer skills.

479 N. Main Street 262-306-2900

West Bend, WI 53090

*www.casaguadalupeonline.org*

**Moraine Park Technical College (MPTC)**

2151 N. Main Street  
West Bend, WI 53090  
*www.morainepark.edu*

262-334-3413  
800-472-4554

**University of Wisconsin - Milwaukee at Washington County**

400 University Drive  
West Bend, WI 53095  
*www.washington.uwc.edu*

262-335-5200

**University of Wisconsin - Whitewater’s LIFE Program**

A complete college experience for young adults between the ages of 18 and 25 who have an intellectual disability. Programs are designed to facilitate independent living and employment success for persons with significant cognitive limitations.

*www.uww.edu*

262-472-1905

**EMPLOYMENT**

**Division of Vocational Rehabilitation (DVR)**

A federal/state program designed to obtain, maintain, and improve employment for people with disabilities.

2200 Green Tree Road  
West Bend, WI 53090  
*www.dwd.wisconsin.gov/dvr*

262-335-5300  
800-321-2137  
TTY 262-335-5338

**Our Place - Our Jobs Co-Op**

Members of Our Place who attend at least 18 hours per week are considered owners of the co-op. Adults with disabilities get support to build their own small businesses.

3862 Lovers Lane  
Slinger, WI 53086  
*www.ourplacedayservices.com*

262-353-9530

**Senior Community Service Employment Program (SCSEP)**

A community service and work-based paid job training program for low-income, unemployed seniors (age 55+). Funded by US Department of Labor.

1243 S. Cesar E. Chavez Drive

414-649-2640

Milwaukee, WI 53204

*www.doleta.gov/seniors*

**The Threshold**

West Bend Mutual Insurance Project SEARCH Program is a one-year transition program for students with disabilities in their last year of high school whose goal is competitive employment.

262-685-8248

Achieve Employment assists adults with disabilities in obtaining employment of their choice in the community.

262-685-8275

600 Rolfs Avenue

West Bend, WI 53095

*www.thresholdinc.org*

**Workforce Development Center**

Services and programs include career planning, employment goals, and support services such as transportation, childcare, housing, and related expenses.

2200 Green Tree Road

262-335-5300

West Bend, WI 53090

*www.wfdc.org*

## **FINANCIAL ASSISTANCE**

### **Home Repair**

#### **Habitat for Humanity**

A Brush with Kindness home repair services to veterans, low-income, elderly, and disabled homeowners who are struggling to maintain their homes. Eligibility requirements.

724 Elm Street, Suite 103  
West Bend, WI 53095  
[www.hfhwashco.org](http://www.hfhwashco.org)

262-338-0690

#### **HOME Consortium**

Operates a variety of loan programs to provide low to moderate income households with access to loaned funds for modest home repairs. Eligibility requirements.

Wisconsin Partnership for Housing Development  
515 W. Moreland Blvd, Room AC320  
Waukesha, WI 53188  
[www.homeconsortium.info](http://www.homeconsortium.info)

262-896-8170

#### **Tomorrow's Home Foundation**

Helping Hands Grant program assists low-income mobile and manufactured homeowners who need critical repairs to their primary residence. Eligibility requirements.

258 Corporate Drive, Suite 200C  
Madison, WI 53714  
[www.tomorrowshomefoundation.org](http://www.tomorrowshomefoundation.org)

608-255-1088

#### **Weatherization Assistance Program**

Apply for Energy Assistance to determine if you are eligible for Weatherization services. They will contact you to arrange services aimed at reducing heating bills, saving energy, and heating/cooling improvements.

333 E. Washington Street, Suite 3100  
West Bend, WI 53095  
[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)

262-335-4677



## **Rent Assistance**

### **Horizon Management Group**

Manages Section 8 Voucher Programs for West Bend and Washington County Vouchers.

PO Box 2829

608-782-8250

La Crosse, WI 54602

800-333-8250

*www.hmgapt.com*

### **Salvation Army**

Possible resource for emergency assistance with things like heating bills to avoid shut-off and rent to avoid eviction.

262-335-4649

### **St. Vincent de Paul**

Possible resource for assistance with things like security deposit, furnishing a new apartment, or rent to avoid eviction.

52 S. Main Street

262-673-6980

Hartford, WI 53027

445 E. Washington Street

262-644-4949

Slinger, WI 53086

420 N. River Road

262-334-7291

West Bend, WI 53090

*www.svdpwc.com*

## **Other**

### **The Circle of Friends Shoppe**

Provides clothing and other household items (availability dependent on donations) at no charge to families in Washington County who are experiencing financial and emotional hardship.

236 S. 5th Avenue

262-334-2886

West Bend, WI 53095

*www.joyfuljourneys-inc.org*

**The Clothes Closet**

Free gently used clothes, shoes, and outerwear for all ages.

First United Methodist Church of Hartford

738 W. Monroe Avenue

Hartford, WI 53027

262-673-3290

**Disability Benefit Specialist (ages 18-59)****Elder Benefit Specialist (ages 60 and over)**

See chapter titled 'Benefit Specialists' for details.

**FoodShare**

Helps people with limited income buy the food they need for good health.

[www.access.wiconsin.gov](http://www.access.wiconsin.gov)

888-446-1239

**Lake Country Caring**

Provides new or gently-used clothes, household items, furniture, appliances, and hygiene products free of charge to those with financial constraints.

603 Progress Drive

Hartland, WI 53029

[www.lakecountrycaring.com](http://www.lakecountrycaring.com)

262-367-6670

**Medical Center Foundation of Hartford**

Assistance to Washington County residents with paying for a Personal Emergency Response System.

1032 E. Sumner Street

Hartford, WI 53027

[www.mcfhartford.org](http://www.mcfhartford.org)

262-670-7568

**Moraine Lakes Consortium/Economic Support**

Determines eligibility for FoodShare, Medicaid, and other publicly funded assistance programs.

333 E. Washington Street, Suite 3100

West Bend, WI 53095

[www.access.wi.gov](http://www.access.wi.gov)

888-446-1239

**Social Security Administration**

1145 Vern Street  
West Bend, WI 53090  
[www.ssa.gov](http://www.ssa.gov)

888-655-0843  
TTY 262-338-0309

**Stockbox**

A free box of healthy food to people over age 60 who meet income eligibility. Delivered to many senior housing sites.

[www.hungertaskforce.org](http://www.hungertaskforce.org)

414-777-0483

**Veterans Service Office of Washington County**

Assists veterans and their families in obtaining state or federal veteran benefits.

432 E. Washington Street  
West Bend, WI 53095  
[www.co.washington.wi.us](http://www.co.washington.wi.us)

262-335-4457

**Wisconsin's Low Income Home Energy Assistance Program (LIHEAP)**

Helps pay for the cost of heating your home. Eligibility requirements.

[www.homeenergyplus.wi.gov](http://www.homeenergyplus.wi.gov)

262-335-4677

866-432-8947

**See also:**

**Food Pantries** in Food/Meals chapter, listing for **Salvation Army**, and listing for **St. Vincent de Paul**.

## FOOD/MEALS

### Congregate Meal Program

The congregate nutrition program offers people age 60+ the opportunity to enjoy a hot lunch with other seniors. Available weekdays, unless otherwise noted.

Closed on holidays. Reservations must be made one day in advance by noon. Call the meal site to reserve a meal. Cancellations should also be called in by noon the day before. Meal sites are open from 9:00 am to 1:00 pm.

Germantown Senior Center W162N11960 Park Avenue Germantown, WI 53022	414-380-8666
Jackson Community Center N165W20330 Hickory Lane Jackson, WI 53037	262-483-6184
Meadowbrook Manor 475 Meadowbrook Drive West Bend, WI 53090	262-355-6040
Meadow Creek Apartments (Monday through Thursday only) 1119 Roseland Drive Kewaskum, WI 53040	262-483-2056
Parkside Senior Village 325 Park Avenue Hartford, WI 53027	262-483-2049
Scenic View Apartments 205 Slinger Road Slinger, WI 53086	262-483-2067
Senior Citizens Activities, Inc. 2378 W. Washington Street, Suite A West Bend, WI 53090	262-335-4499

## **Food Pantries (by location)**

### **Germantown**

St. Boniface Food Pantry

Serves Germantown, Richfield, Jackson, Hubertus, and Colgate residents.

Referral required. Open the 1st and 3rd Mondays from 3:00 pm - 7:00 pm.

St. Boniface Parish

W204N11940 Goldendale Road

262-628-2040

Germantown, WI 53022

[www.stbonifacewi.org/food-pantry](http://www.stbonifacewi.org/food-pantry)

### **Hartford**

Hartford Food Pantry

Serves Hartford Union High School district residents. Proof of residency required. Open Tuesdays 10:00 am - 12:45 pm and Thursdays

12:00 pm - 2:45 pm.

24 N. Johnson Street

262-673-5747

Hartford, WI 53027

Ruby's Pantry

Serves everyone. \$20 cash donation is requested. Bring 2 sturdy containers to carry food (e.g. laundry baskets). Open 4th Tuesdays from 5:15 pm - 6:15 pm. Doors open at 4:15 pm.

Hartford Senior Center

730 Highland Avenue

262-673-4005

Hartford, WI 53027

[www.rubyspantry.org](http://www.rubyspantry.org)

### **Kewaskum**

Kewaskum Community Pantry

Must live in the Kewaskum school district or attend a Kewaskum church.

Photo ID required. One visit per week permitted. Open Tuesdays and

Thursdays from 4:00 pm - 6:00 pm.

1504 Reigle Drive

262-626-8798

Kewaskum, WI 53040

### **Menomonee Falls**

Falls Food Pantry

Serves Colgate, Hubertus, Richfield, and Germantown residents. Open Tuesdays and Thursdays from 12:00 pm - 2:00 pm and 5:00 pm - 7:00 pm.

N85W15382 Menomonee River Parkway 262-251-6848

Menomonee Falls, WI 53051

[www.fallsfoodpantry.org](http://www.fallsfoodpantry.org)

### **Slinger**

Slinger Community Food Pantry

Open Mondays from 10:00 am - noon and Wednesdays from 3:00 pm - 5:00 pm.

321 E. Washington Street 262-644-8088

Slinger, WI 53086

### **West Bend**

Full Shelf Food Pantry

Serves residents of Washington County. Open Monday - Friday from 4:15 pm - 5:30 pm. Special hours for seniors age 65+ on the 1st and 3rd Tuesdays from 10:00 am - 11:00 am.

231 Municipal Drive 262-335-0685

West Bend, WI 53095

Mobile Food Pantry

Open to the public and free of charge. No ID or registration required. First come, first served basis. One distribution per household. Last Fridays of each month from 11:00 am - 1:00 pm.

Lawrence and Vivian Stockhausen Center

2380 W. Washington Street

West Bend, WI 53095

Ruby's Pantry

Serves everyone. \$20 cash donation is requested. Bring 2 sturdy containers to carry food (e.g. laundry baskets). Open 2nd Thursdays. Doors open at 4:00 pm. Distribution from 5:00 pm - 6:30 pm.

Community Church  
2005 S. Main Street  
West Bend, WI 53095  
[www.rubyspantry.org](http://www.rubyspantry.org)

262-338-0725

## **Food/Meal Delivery**

### **Home Delivered Meals of Washington County**

Hot lunches can be delivered to homebound people age 60 and over who meet all eligibility requirements. Call for details. Low sugar, low salt, and an additional cold meal option available.

Aging and Disability Resource Center of Washington County  
[www.washingtoncountyardrc.org](http://www.washingtoncountyardrc.org)

262-335-4497

### **Homestyle Direct**

Frozen meals delivered to your door. Heat in microwave or oven. Nutritional options include low-fat, low-calorie, carb-controlled, sodium-controlled, etc. \$6.95/meal plus shipping.

[www.homestyledirect.com](http://www.homestyledirect.com)

866-735-0921

### **Local Grocery Stores**

Many local grocery stores offer delivery service for a fee. Many of them also have delis with precooked refrigerated meals and ready-made foods you can have delivered. Call your local grocer for details.

### **Mom's Meals**

Refrigerated meals delivered to your door. Quantities of 7, 10, 14, or 21. \$6.99/meal (\$7.99 for pureed) plus flat rate \$14.95 shipping. Nutritional options include diabetes-friendly, renal-friendly, heart-friendly, vegetarian, etc.

[www.momsmeals.com](http://www.momsmeals.com)

877-508-6667

### **Nikki's Nom Noms & More**

Errand service. Can shop for and deliver groceries and prescriptions.

Delivery fee of \$7 plus percentage of grocery bill. Email or call to schedule.

[NikkisNomNomsNMore@gmail.com](mailto:NikkisNomNomsNMore@gmail.com)

262-339-9459

[www.nikkisnomnomsnmore.wixsite.com/delivery](http://www.nikkisnomnomsnmore.wixsite.com/delivery)

### **Silver Cuisine**

Frozen meals delivered to your door. Offers heart-healthy, diabetic, low-sodium, and gluten-free meals. Prices vary. Shipping is flat rate \$19.95.

[www.silver.bistromd.com](http://www.silver.bistromd.com)

844-404-3663

## **FOOT CARE**

### **Toe Nail Trimmers**

Foot and nail care services provided by RNs with special training. Locations throughout the county or in-home for homebound persons. By appointment only.

[www.toenailtrimmersrn.com](http://www.toenailtrimmersrn.com)

262-719-0336

## **GERIATRIC ASSESSMENT**

### **Aurora**

Center for Senior Health and Longevity

Services include: geriatric assessment, primary care, case management, continence evaluation, dementia evaluation, falls prevention, geriatric psychiatry, acute care, and hearing loss evaluation. Member of the WAI-Affiliated Dementia Diagnostic Clinic Network. Locations in Oconomowoc and Milwaukee.

[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

414-219-7300



**Froedtert & the Medical College of Wisconsin**

Memory Disorders Program

Comprehensive care from a multidisciplinary team of neurologists, geriatric psychiatrists, neuropsychologists, nurses, and a social worker. Member of the WAI-Affiliated Dementia Diagnostic Clinic Network.

Specialty Clinics at Froedtert Hospital

9200 W. Wisconsin Avenue

414-805-3666

Milwaukee, WI 53226

[www.froedtert.com/memory-disorders](http://www.froedtert.com/memory-disorders)

Senior Health Memory and Mood Disorders Clinic

Geriatric psychiatrists trained in mental health needs and specific syndromes faced by older adults specialize in disorders such as Alzheimer's disease, delirium, and late-life depression, anxiety, and psychotic disorders.

North Hills Health Center

W129N7055 Northfield Drive

414-805-3666

Menomonee Falls, WI 53051

[www.froedtert.com/senior-health](http://www.froedtert.com/senior-health)

**ProHealth Care**

Waukesha Memorial's Senior Health Center

Specialized mental health care for older adults offers services on an inpatient, partial hospitalization, or outpatient bases. Treatment of the following: anxiety, dementia, depression, cognitive impairment, psychosis, and aggression.

721 American Avenue, Suite 501

262-928-7898

Waukesha, WI 53188

[www.prohealthcare.org](http://www.prohealthcare.org)

## **Veterans Affairs Medical Center**

Geriatrics and Extended Care

A team of professionals assess/evaluate to promote, preserve, or restore a Veteran's health.

Clement J. Zablocki VA Medical Center

5000 W. National Avenue

Milwaukee, WI 53295

[www.milwaukee.va.gov](http://www.milwaukee.va.gov)

414-384-2000

## **HOME and VEHICLE ACCESSIBILITY**

### **101 Mobility**

Stair lifts, ramps, platform lifts, elevators, auto lifts, automatic door openers, lift chairs, etc. Some equipment available to rent.

1900 Airport Road, Suite B

Waukesha, WI 53188

[www.101mobility.com](http://www.101mobility.com)

262-444-0113

### **A&J Mobility**

Offers a wide variety of vehicle modifications and equipment to improve accessibility. Wheelchair accessible van rental.

3058 Helsan Drive

Richfield, WI 53076

[www.aandjmobility.com](http://www.aandjmobility.com)

262-623-6236

### **Access**

Auto lifts, stair lifts, patient lifts, ramps, vertical lifts, ceiling lifts, power mobility, elevators, etc. Offers some equipment for rent.

1995 E. Norse Avenue

Cudahy, WI 53110

[www.accesslevator.net](http://www.accesslevator.net)

414-727-2524

**Adaptive Technology Resources**

Specializes in making home and workplaces accessible in every aspect. Evaluates and offers a range of solutions from simple (adapted utensils) to complex (voice activation of lights, doors, phone, etc.).

W175N11163 Stonewood Drive, Suite 232 262-375-2020  
Germantown, WI 53022 800-770-8474  
*www.adaptivetr.com*

**Bridgeway Independent Living Designs**

Bathroom and stair accessibility, safe transfers, sleep positioning system, etc.

9209 W. Bluemound Road 888-482-2453  
Milwaukee, WI 53226  
*www.bildnow.com*

**GT Mobility**

Full service mobility center for drivers with adaptive aids and vehicles for passengers who use mobility devices. Wheelchair accessible vans for rent.

844 Ontario Road 920-491-8384  
Green Bay, WI 51311  
*www.gtmobility.com*

**Knueppel Health Care Services**

Daily living aids, lift chairs, adaptive equipment, bariatric equipment, bath room safety, etc.

1444 S. 113th Street 414-258-2800  
West Allis, WI 53214  
*www.knueppels.com*

**On the Go Mobility**

Lift chairs, vehicle lifts, ramps, porch lifts, stair lifts, etc.

7289 N. Teutonia Avenue 800-601-7267  
Milwaukee, WI 53209  
*www.onthegomobility.com*

### **Welcome H.O.M.E.**

Tour an innovative, accessible home filled with design solutions. Explore ideas for making your home fit your specific needs.

4260 W. Hawthorne Drive/Hwy Y

262-675-2525

Newburg, WI 53090

[www.welcomehouseof.org](http://www.welcomehouseof.org)

## **HOME SERVICES**

### **Supportive/Companion**

Offers services including (but not limited to) personal care, medication reminders, transportation, errands, grocery shopping, laundry, light housekeeping, meal preparation, companionship, and supervision in the comfort of your own home.

### **Alarus Healthcare**

1971 Washington Street, Suite 200

262-421-8336

Grafton, WI 53024

[www.alarushealthcare.com](http://www.alarushealthcare.com)

### **Almost Family**

93 S. Pioneer Road, Suite 100

920-922-8098

Fond du Lac, WI 54935

[www.almostfamily.com](http://www.almostfamily.com)

### **Amada Senior Care**

Provides in-home senior care, senior housing advising, home monitoring, and financial care coordination (help with long-term care insurance and other funding options for senior care).

W175N11163 Stonewood Drive, Suite 205

262-395-7928

Germantown, WI 53022

[www.amadamilwaukee.com](http://www.amadamilwaukee.com)

### **Bridges Home Health Care**

1121 E. Sumner Street, Suite B

262-673-6600

Hartford, WI 53027

[www.bridgeshh.com](http://www.bridgeshh.com)

**Brightstar**

W227N16841 Tillie Lake Court  
Jackson, WI 53037  
[www.brightstarcare.com](http://www.brightstarcare.com)

262-677-9200

**The CAREing Hand**

PO Box 1145  
West Bend, WI 53095  
[www.thecareinghand.com](http://www.thecareinghand.com)

262-353-0462

**Caring Hands of Hope**

W666 County Road DD  
Theresa, WI 53091

920-539-9986

**Caring Senior Service of Milwaukee**

W156N8327 Pilgrim Road, Suite 408  
Menomonee Falls, WI 53051  
[www.milwaukee.caringseniorservice.com](http://www.milwaukee.caringseniorservice.com)

414-509-0719

**Christian Family Solutions**

W175N11120 Stonewood Drive  
Germantown, WI 53022  
[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

888-685-9522

**ComForCare**

W218N17485 Delaney Court  
Jackson, WI 53037  
[www.comforcare.com](http://www.comforcare.com)

262-674-1515

**Comfort Keepers**

1416 Wisconsin Avenue  
Grafton, WI 53024  
[www.comfortkeepers.com](http://www.comfortkeepers.com)

262-214-0976

<b>Health Network of Wisconsin</b>	10625 W. North Avenue, Suite 312 Wauwatosa, WI 53226 <i>www.healthnetworkofwisconsin.com</i>	414-763-5154
<b>Help at Home LLC</b>	120 N. Main Street Hartford, WI 53027	920-210-5292
<b>Home Care Assistance</b>	111 E. Silver Spring Drive Milwaukee, WI 53217 <i>www.homecareassistancewashington.com</i>	414-964-8000
<b>Home Care Solutions</b>	341 E. Sumner Street Hartford, WI 53027 <i>www.homecaresolutionsforyou.com</i>	262-670-6989
<b>Home Helpers</b>	1001 W. Glen Oaks Lane, Suite 104 Mequon, WI 53092 <i>www.homehelperswi.com</i>	262-365-1443
<b>Home Instead Senior Care</b>	7849 Highway 60 Trunk Cedarburg, WI 53012 <i>www.homeinstead.com</i>	262-546-0226
<b>Horizon Home Care</b>	11400 W. Lake Park Drive Milwaukee, WI 53224 <i>www.hhch.net</i>	414-365-8300

**Interfaith Caregivers**

A nonprofit network of volunteers who help maintain the independence of people age 60 or over by helping with things like transportation (e.g. medical, grocery shopping), light housekeeping, simple yard work, and companionship.

2374A W. Washington Street  
West Bend, WI 53095  
[www.interfaithwashco.org](http://www.interfaithwashco.org) 262-365-0902

**International Quality Home Care**

2395 W. Washington Street, Suite 103  
West Bend, WI 53095  
[www.internationalquality.com](http://www.internationalquality.com) 866-677-0590

**MCFI Home Care**

2020 W. Wells Street  
Milwaukee, WI 53233  
[www.mcfihomecare.net](http://www.mcfihomecare.net) 414-290-0050

**Peace of Mind Concierge Service**

Provides assistance with cleaning, chores, personal shopping, laundry, and more.

W177N9856 Rivercrest Drive, Suite 100  
Germantown, WI 53022  
[www.pomcs.com](http://www.pomcs.com) 262-432-2365

**Preferred Care Services, Inc.**

1025 W. Glen Oaks Lane, Suite 204  
Mequon, WI 53092  
[www.preferredcareforyou.com](http://www.preferredcareforyou.com) 262-242-1923

**Right at Home**

120 N. Main Street, Suite 280  
West Bend, WI 53095  
[www.rightathome.net](http://www.rightathome.net) 262-334-0400

**Senior Helpers**

6001 N. Green Bay Avenue  
Glendale, WI 53209  
[www.seniorhelpers.com](http://www.seniorhelpers.com)

414-375-0796

**Sterman's Helping Hands**

Homecare and handyman services.  
4835 CR-U  
Hartford, WI 53027

262-224-2903

**Together at Home**

[www.togetherathome.org](http://www.togetherathome.org)

262-353-9199

**Visiting Angels**

N112W15568 Mequon Road, Suite 5  
Germantown, WI 53022  
[www.visitingangels.com](http://www.visitingangels.com)

262-251-9911

262-894-1911

**Health Care**

Provides skilled care in the home that may include services such as IV therapy, wound care, physical therapy, occupational therapy, speech therapy, and/or respiratory therapy. Most are also able to provide assistance with bathing, grooming, and dressing. These services are often covered by Medicare or private insurance.

**Allay Home and Hospice**

N168W22730 Prairie View Lane  
Jackson, WI 53037  
[www.allayhh.com](http://www.allayhh.com)

262-240-0720

**Aurora at Home**

11333 W. National Avenue  
West Allis, WI 53227  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

800-862-2201



**Bridges Home Health Care**

1121 E. Sumner Street, Suite B  
Hartford, WI 53027  
[www.bridgeshh.com](http://www.bridgeshh.com)

262-673-6600

**Cedar Home Health**

5595 County Road Z  
West Bend, WI 53095  
[www.cedarcommunity.org](http://www.cedarcommunity.org)

262-306-2691

**Easy Living Home Health**

W175N11117 Stonewood Drive, Suite 100  
Germantown, WI 53022  
[www.elhhca.com](http://www.elhhca.com)

262-293-3951

**Fox Rehabilitation**

In-home physical and occupational therapy, exercise physiology, and  
speech-language pathology services.

[www.foxrehab.org](http://www.foxrehab.org)

877-407-3422

**Heartland Home Health**

1233 N. Mayfair Road, Suite 100  
Milwaukee, WI 53226  
[www.heartlandhomehealth.com](http://www.heartlandhomehealth.com)

866-216-5708

**Horizon Home Care**

11400 W. Lake Park Drive  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

414-365-8300

**Kindred Home Health**

W177N9886 Rivercrest Drive, Suite 112  
Germantown, WI 53022  
[www.kindredhealthcare.com](http://www.kindredhealthcare.com)

262-251-3807

## **Rehab Resources**

Pediatric therapy services up to age 21.

620 Schoenhaar Drive

West Bend, WI 53090

[www.rehabresourcesinc.com](http://www.rehabresourcesinc.com)

262-306-8450

## **HOSPICE**

A hospice team provides medical, emotional, and spiritual support to people with terminal illnesses and their families. Can be provided in a person's home, hospital, nursing home, assisted living facility, or a hospice facility. Experts help manage pain and symptoms to create the best quality of life during end of life.

### **Allay Home and Hospice**

N168W22730 Prairie View Lane

Jackson, WI 53037

[www.allayhh.com](http://www.allayhh.com)

262-240-0720

### **AseraCare**

2775 S. Moorland Road, Suite 201

New Berlin, WI 53151

[www.aseracare.com](http://www.aseracare.com)

888-868-1957

### **Aurora at Home**

11333 W. National Avenue

Milwaukee, WI 53227

[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

414-327-2295

### **Cedar Hospice**

5595 County Road Z

West Bend, WI 53095

[www.cedarcommunity.org](http://www.cedarcommunity.org)

262-365-2691

### **Compassionate Care Hospice**

16655 W. Bluemound Road

Brookfield, WI 53005

[www.cchnet.net](http://www.cchnet.net)

414-257-1708

**Heartland Hospice**

1233 N. Mayfair Road, Suite 100  
Milwaukee, WI 53226  
[www.heartlandhospice.com](http://www.heartlandhospice.com)

866-216-5708

**Horizon Home Care and Hospice**

11400 W. Lake Park Drive  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

414-365-8300

**Kathy Hospice**

Inpatient hospice.

3232 Pleasant Valley Road  
West Bend, WI 53095  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

414-365-8300

**Kindred Hospice**

10150 W. National Avenue, Suite 200  
West Allis, WI 53227  
[www.kindredhealthcare.com](http://www.kindredhealthcare.com)

414-546-3200

**Seasons Hospice**

3217 Fiddlers Creek Drive  
Waukesha, WI 53188  
[www.seasons.org](http://www.seasons.org)

800-379-5105

**Serenity Hospice**

W175N11117 Stonewood Drive, Suite 100  
Germantown, WI 53022  
[www.serenityhospiceagency.com](http://www.serenityhospiceagency.com)

262-293-3951

**Vitas Hospice**

2675 N. Mayfair Road, Suite 500  
Wauwatosa, WI 53226  
[www.vitas.com](http://www.vitas.com)

414-257-2600

## HOSPITALS/PHYSICIAN SERVICES

### **Albrecht Free Clinic**

Provides free medical and dental care to uninsured and under-insured residents of Washington County who meet financial eligibility. Dental care by appointment only.

908 W. Washington Street  
West Bend, WI 53095  
*www.albrechtfreeclinic.org* 262-334-8339

### **Aurora Medical Center**

1032 E. Sumner Street  
Hartford, WI 53027  
*www.aurorahealthcare.org* 262-673-2300

### **Froedtert St. Joseph's Hospital**

3200 Pleasant Valley Road  
West Bend, WI 53095  
*www.froedtert.com* 262-836-5533

### **Visiting Physicians Association**

Locally-based physicians, nurse practitioners, and physician assistants care for elderly and other adult complex patients who are suffering from illness or a chronic condition in their own home.

2514 S. 102nd Street, Suite 160  
West Allis, WI 53227  
*www.visitingphysicians.com* 414-255-0300  
800-839-6583

## HOUSING

### Emergency Housing/Shelter

#### **Family Promise**

Provides food, shelter, and support services to women and families.

724 Elm Street #102

262-353-9304

West Bend, WI 53095

*www.familypromisewc.org*

#### **Housing Hotline**

24/7 hotline. Locate resources related to emergency housing, transitional shelter, rent and utility assistance, and legal assistance related to housing.

Entry point for Karl's Place.

262-334-4912

#### **Karl's Place**

Shelter for single adults who are homeless or at risk of homelessness.

Provides shelter, supportive housing, and case management.

450 E. Water Street

262-334-4912

West Bend, WI 53095

*www.familypromisewc.org/karls-place*

#### **National Call Center for Homeless Veterans**

24/7 hotline for Veterans who are homeless or at risk of homelessness.

*www.va.gov*

877-424-3838

### Subsidized Apartments

#### **Harthaven**

33 High Street

262-670-9450

Hartford, WI 53027

TTY 262-673-8224

*www.ci.hartford.wi.us*

#### **Meadowbrook Manor**

475 Meadowbrook Drive

262-338-0771

West Bend, WI 53090

**Meadow Creek Apartments**

1119 Roseland Drive  
Kewaskum, WI 53040

262-626-8411

**Millpond Apartments**

Managed by Campbell Corporation.  
1533 Honeysuckle Road  
Hartford, WI 53027

800-997-9996

**Regency Manor Apartments**

Managed by Campbell Corporation. Located in Village of Newburg.  
6785 Diane Drive  
West Bend, WI 53090

800-997-9996

**Scenic View Apartments**

205 Slinger Road  
Slinger, WI 53086  
*www.vi.slinger.wi.gov*

262-644-8255

**Independent Senior Apartments****Arbor Ridge Apartments**

1401 & 1421 Gatewood Drive  
West Bend, WI 53095  
*www.arborpointcommunity.com*

262-255-1800

**Auxiliary Court Senior Apartments**

201 Auxiliary Court  
West Bend, WI 53095  
*www.auxiliarycourt.com*

262-622-3640

**Cedar Ridge Apartments**

113 Cedar Ridge Drive  
West Bend, WI 53095  
*www.cedarcommunity.org*

262-338-8377

**Fairway Knoll**

N112W17500 Mequon Road  
Germantown, WI 53022  
[www.fairwayknoll.org](http://www.fairwayknoll.org)

262-251-4251

**Hartford Commons**

Rooming house for people age 50 and over.  
1202 E. Sumner Street  
Hartford, WI 53027

262-457-2084  
414-217-4499

**Himmel Haus at the Gables of Germantown**

N109W17075 Ava Circle  
Germantown, WI 53022  
[www.capricommunities.com](http://www.capricommunities.com)

262-345-1011

**Jackson Bay Apartments**

Managed by Carlson Property Holdings.  
N168W21920 Main Street  
Jackson, WI 53037

712-580-5360

**The Lakeshore at Jackson Crossings**

N168W22022 Main Street  
Jackson, WI 53037  
[www.fivestarseniorliving.com](http://www.fivestarseniorliving.com)

262-993-2838

**New Perspective Senior Living**

2130 Continental Drive  
West Bend, WI 53095  
[www.npseniorliving.com](http://www.npseniorliving.com)

262-338-0092

**Parkside Senior Village**

325 Park Avenue  
Hartford, WI 53027  
[www.parksideseniorvillage.com](http://www.parksideseniorvillage.com)

262-670-6769

**Prairie Meadows Senior Apartments**

W168N11278 Western Avenue  
Germantown, WI 53022

262-255-9533

**Prairie Meadows II & III**

W168N11374 Western Avenue  
Germantown, WI 53022  
*www.dominiumapartments.com*

262-532-0974

**River Bend Senior Village**

151 Wisconsin Street  
West Bend, WI 53095

262-306-0876

**River Shores Regency**

555 Veterans Avenue  
West Bend, WI 53090

262-483-9150

**Stonefield Manor Apartments**

Managed by Campbell Corporation.  
840 Weinert Road  
West Bend, WI 53095

800-997-9996

**Washington Heights**

525 N. Main Street  
Hartford, WI 53027  
*www.ci.hartford.wi.us*

262-670-9450

**Housing Websites**

*www.wihousingsearch.org*

*www.seniorresources.org*



## **INSURANCE (HEALTH)**

See also: **Benefit Specialists** chapter.

### **Marketplace (Affordable Care Act)**

Online Marketplace application and enrollment.

*www.healthcare.gov*

800-318-2596

TTY 855-889-4325

### **Medicaid**

Moraine Lakes Consortium processes applications for all forms of Medicaid/Title 19, FoodShare, and other publicly funded benefits.

*www.access.wi.gov*

888-446-1239

Forward Health Member Services

800-362-3002

### **Medicare**

*www.medicare.gov*

888-633-4227

*www.dhs.wisconsin.gov/guide/medicare.htm*

### **Medigap Hotline**

Answers questions about health insurance and other health care benefits for seniors. Callers are required to leave their name and telephone number, and someone from the service will return the call.

*www.dhs.wisconsin.gov/aging/medigap.htm*

800-242-1060

### **Office of the Commissioner of Insurance**

Consumer publications on a variety of insurance information.

*https://oci.wi.gov/pages/consumers/consumerpublications.aspx*

### **Prescription Drug Helpline**

Assistance with prescription drug coverage under Medicare Part D plans, Medicare Advantage plans, SeniorCare, and employer insurance.

855-677-2783

**SeniorCare**

Wisconsin's State Pharmaceutical Assistance Program for residents 65 or older.

[www.dhs.wisconsin.gov/seniorcare](http://www.dhs.wisconsin.gov/seniorcare)

800-657-2038

**LEGAL COUNSELING****Elder Rights Project**

Free civil legal aid to elder abuse victims.

[www.legalaction.org](http://www.legalaction.org)

844-614-5468

**Lawyer Referral and Information Service (LRIS)**

A legal assistant helps determine if your issue requires a lawyer and how to proceed if it does. Can refer you to an attorney in your area who has agreed to provide initial consultation up to 30 minutes for \$20 or less. Regular fees are charged if your problem requires work beyond that.

State Bar of Wisconsin  
5302 Eastpark Blvd  
Madison, WI 53718-2101  
[www.wisbar.org](http://www.wisbar.org)

800-362-9082

**Legal Action of Wisconsin**

Provides free civil legal aid to low-income people. Civil legal problems could include criminal background records, debt collection, garnishment, crime victim rights, divorce, foreclosures, public housing/Section 8, evictions, driver's licenses, public benefits, and unemployment compensation.

404 N. Main Street, Suite 702  
Oshkosh, WI 54901  
[www.legalaction.org](http://www.legalaction.org)

800-236-1128

TTY 800-947-3529

**Modest Means Referral Service**

Designed to assist people whose income is too high for free legal service but too low to pay a lawyer's standard rate. Run by LRIS at the State Bar. Qualifications based on income and area of legal need.

[www.wisbar.org](http://www.wisbar.org)

888-529-7599

**Tenant Resource Center**

Provides information and referrals, education about rental rights and responsibilities, and access to conflict resolution. All services free.

[www.tenantresourcecenter.org](http://www.tenantresourcecenter.org)

877-238-7368

**Wisconsin Guardianship Support Center**

Provides information and assistance on issues related to guardianship, protective placement, advanced directives and more.

[www.gwaar.org/guardianship-resources](http://www.gwaar.org/guardianship-resources)

855-409-9410

**MEDICAL EQUIPMENT/SUPPLIES**

**Loan Closets**

**HELP Corner**

The Health Equipment Lending Program (HELP) loans durable medical equipment for a \$10 refundable deposit. Items based on availability may include commodes, wheelchairs, walkers, shower chairs and more. Hours by appointment. Also accepts donations of clean equipment that is in good condition.

2354 W. Washington Street  
West Bend, WI 53090

262-339-4147

Redeemer Lutheran Church  
255 W. Lincoln Avenue  
Hartford, WI 53027

262-525-8202

[www.helpcorner.org](http://www.helpcorner.org)

**Katy's Kloset**

Donate or borrow medical equipment. No fees. Open Wednesdays  
3:00 pm - 5:00 pm and Saturdays 10:00 am - 1:00 pm.

404 Wilmont Drive, Suite D  
Waukesha, WI 53189

262-746-9034

[www.teamupwithfamilies.org](http://www.teamupwithfamilies.org)

## **Other Providers**

### **101 Mobility**

1900 Airport Road, Suite B  
Waukesha, WI 53188  
[www.101mobility.com](http://www.101mobility.com)

262-524-0900

### **A&J Mobility**

Sells new and used accessible vans, automotive adaptive equipment, lifts, hand-controls, and vehicle accessibility conversions.

3058 Helsan Drive  
Richfield, WI 53076  
[www.aandjmobility.com](http://www.aandjmobility.com)

262-623-6236

800-517-1024

### **Access Ability Home Medical and Rehab**

1995 E. Norse Avenue  
Cudahy, WI 53110  
[www.hmestore.net](http://www.hmestore.net)

414-486-6249

### **Apria Health Care**

Portable/Home Oxygen and home overnight oximetry.

5345 S. Moorland Road  
New Berlin, WI 53151  
[www.apria.com](http://www.apria.com)

262-207-1551

### **Aurora Pharmacy**

1303 Hwy 175  
Hubertus, WI 53033  
[www.aurorahealthcare.org](http://www.aurorahealthcare.org)

262-628-3550

### **Bill-Ray Home Mobility LLC**

Distributor of Friendly Beds, assistive devices that are equipped with a trapeze, a balance pole, and pivoting rails.

1110 W. Kennedy Avenue, Suite C  
Kimberly, WI 54136  
[www.billrayhomemobility.com](http://www.billrayhomemobility.com)

920-257-4001

**GT Mobility**

Full service mobility center for drivers with adaptive aids and vehicles for passengers who use mobility devices.

844 Ontario Road  
Green Bay, WI 54311  
[www.gtmobility.com](http://www.gtmobility.com)

920-491-8384

**Home Care Medical**

Enteral nutrition, rehab technology, respiratory care, home medical equipment and supplies (for purchase and rent), and bracing and compression garments.

1709 S. 18th Avenue  
West Bend, WI 53095  
[www.homecaremedical.com](http://www.homecaremedical.com)

262-957-5501

**J&B Medical Supply**

Wisconsin Medicaid incontinence supply provider.

[www.jandbmedical.com](http://www.jandbmedical.com)

866-674-5850

**Knueppel Health Care Services**

1444 S. 113th Street  
West Allis, WI 53214  
[www.knueppels.com](http://www.knueppels.com)

414-258-2800

**Metrocare Home Medical Equipment Center**

9225 N. 76th Street  
Milwaukee, WI 53223  
[www.metrocarewi.com](http://www.metrocarewi.com)

262-250-0820

800-227-3820

**Miller Mobility**

713 N. Grandview Blvd  
Waukesha, WI 53188  
[www.millermobility.com](http://www.millermobility.com)

262-549-4900

**On the Go Mobility**

7829 N. Teutonia Avenue  
Milwaukee, WI 53209  
[www.onthegomobility.com](http://www.onthegomobility.com)

800-601-7267

**Ye Olde Pharmacy and Wellness Center**

N54W6135 Mill Street, Suite 300  
Cedarburg, WI 53012  
[www.yeolderx.com](http://www.yeolderx.com)

262-375-0010

**MENTAL HEALTH**

**Affiliated Clinical Services**

111 E. Washington Street  
West Bend, WI 53095

262-338-2717

38 Sell Drive  
Hartford, WI 53027  
[www.affiliatedclinical.com](http://www.affiliatedclinical.com)

262-673-0301

**Alarus Healthcare**

1622 Chestnut Street  
West Bend, WI 53095  
[www.alarushealthcare.com](http://www.alarushealthcare.com)

262-306-9802

**Christian Family Solutions**

[www.christianfamilysolutions.org](http://www.christianfamilysolutions.org)

800-438-1772

112 Peace Lutheran Pkwy  
Hartford, WI 53027

W175N11120 Stonewood Drive  
Germantown, WI 53022

**Falls Counseling**

Accepts Medicaid and other insurance. Works with children, adults, and families.

W177N9856 Rivercrest Drive, Suite 231 262-223-6125  
Germantown, WI 53022  
[www.fallscounseling.org](http://www.fallscounseling.org)

**Hartford Counseling**

384 W. Sumner Street 262-223-6125  
Hartford, WI 53027  
[www.hartfordcounselingwi.com](http://www.hartfordcounselingwi.com)

**Hopeline**

Anonymous and free text based crisis line through Center for Suicide Awareness. Monday through Friday 3:30 pm - 9:00 pm.

Text "HOPELINE" to 839863

**Horizon Grief Resource Center**

For anyone who has suffered a significant loss of any kind. Offers short-term counseling (by appointment), support groups, resource library, Serenity Garden, educational workshops, and walk-in services during set hours. Services are free of charge.

11400 W. Lake Park Drive 414-586-8383  
Milwaukee, WI 53224  
[www.horizonhomecareandhospice.org](http://www.horizonhomecareandhospice.org)

**Life of Hope**

Awareness, education, and support programs for suicide attempt diversion and loss prevention.

139 N. Main Street, Suite 104 262-429-1556  
West Bend, WI 53095  
[www.lifeofhopeproject.org](http://www.lifeofhopeproject.org)

**National Alliance on Mental Illness of Washington County (NAMI)**

Raise awareness and provide education, advocacy, and support programs for people living with a mental illness, their families, friends, and the community.

2030 Stonebridge Road 262-339-1235  
West Bend, WI 53095  
[www.nami-positiveimage.org](http://www.nami-positiveimage.org)

**Northshore Clinic and Consultants**

1615 Barton Avenue 262-334-5323  
West Bend, WI 53090  
[www.northshoreclinics.com](http://www.northshoreclinics.com)

**Professional Services Group**

724 Elm Street 262-353-9701  
West Bend, WI 53095  
[www.psgcip.com](http://www.psgcip.com)

**Veterans Crisis Line**

For Veterans or those concerned about one. Caring, qualified responders with the Department of Veterans Affairs.

[www.veteranscrisisline.net](http://www.veteranscrisisline.net) 800-273-8255

**Washington County Acute Care Services (ACS)**

State certified 24/7/365 emergency mental health services program that partners with the community to empower individuals and families during a crisis. Services provided without regard for ability to pay.

[www.co.washington.wi.us](http://www.co.washington.wi.us) Crisis Line 262-365-6565  
866-906-6565

**Washington County Behavioral Health Services**

Mental health and substance abuse prevention, early intervention, and treatment services.

333 E. Washington Street 262-335-4600  
West Bend, WI 53095  
[www.co.washington.wi.us](http://www.co.washington.wi.us)



## **MOVING/DOWNSIZING/CLEAN OUT SERVICES**

### **Caring Transitions of Eastern Wisconsin**

Assists with relocation, downsizing, estates sales, and online auctions.

*www.caringtransitions.com*

844-220-5427

### **Home Clean Out Crew**

Assists with organization, cleaning, and downsizing. Donates 'unusable' items to local charities/groups whenever possible. See website for examples.

*www.homecleanoutcrew.com*

262-208-1343

### **JDog Junk Removal and Hauling**

Junk removal and hauling service for residential and commercial customers. Employees are Veterans and Military family members.

*www.jdog.com*

844-438-5364

### **Segues LLC**

Assists with downsizing, packing, moving, unpacking, settling in, clearing out and cleaning. Trained to assist seniors and their families with both emotional and physical aspects of relocation and liquidation.

*www.segues.net*

262-442-4200

### **Universal Services**

Full array of services including downsizing, organizing, packing/unpacking, clean out, and estate liquidation.

*www.universalserviceswi.com*

262-257-0250

## **PERSONAL EMERGENCY RESPONSE/MONITORING SYSTEMS**

### **5Star Urgent Response**

*www.greatcall.com*

866-829-4527

### **Alert1**

*www.alert-1.com*

866-269-6986

**Connect America**

*www.connectamericamedicalalert.com*

800-215-4206

**GrandCare Systems**

Suite of technologies that enable caregivers to monitor and care for seniors remotely.

215 N Main Street, Suite 130

262-338-6147

West Bend, WI 53095

*www.grandcare.com*

**Life Assist USA**

*www.lifeassistusa-medical-alarm-system.com*

888-860-8098

**Lifeline**

*www.lifeline.philips.com*

855-681-5351

**Medical Care Alert**

Offers GPS and fall detection systems.

*www.medicalcarealert.com*

855-272-1010

**Medical Center Foundation of Hartford**

Offers financial assistance to those who need it.

1032 E. Sumner Street

262-670-7568

Hartford, WI 53027

*www.mcfhartford.org*

**Secure At Home**

*www.secureathomellc.com*

262-287-0929

## **PUBLICLY FUNDED LONG-TERM CARE PROGRAMS**

Available to eligible residents of Washington County. Community-based services are offered to frail elders and physically and intellectually disabled adults who are in need of long-term care services such as would be provided in a nursing home and paid for by Medicaid. Financial and functional requirements for enrollment. For more information, contact the ADRC at 262-335-4497.

### **Family Care**

#### **Care Wisconsin**

*www.carewisc.org*

866-293-0608

#### **Community Care, Inc.**

*www.communitycareinc.org*

262-346-0900

TTY 800-947-3529

#### **Inclusa**

*www.inclusa.org*

877-622-6700

#### **My Choice Family Care**

*www.mychoicefamilycare.com*

414-287-7600

### **Family Care Partnership**

#### **Care Wisconsin**

*www.carewisc.org*

866-293-0608

#### **Community Care, Inc.**

*www.communitycareinc.org*

262-338-5933

### **IRIS**

#### **Advocates4U**

*www.irisadvocates4u.org*

414-755-2020

#### **Connections**

*www.connectionswis.org*

844-520-1712

**First Person Care Consultants**

*www.firstpersoncare.com*

414-336-2448

**TMG**

*www.tmgwisconsin.com*

414-336-2448

**RECREATION/LEISURE ACTIVITIES**

**Senior Centers/Clubs**

Most of the clubs listed below offer various activities including: card playing, musical groups, trips, crafts, ceramics, dinners, exercise, dancing, etc. Call for hours and schedule of events/activities.

**Germantown Senior Center**

W162N11960 Park Avenue  
Germantown, WI 53022

*www.village.germantown.wi.us*

262-253-7799

**Jackson Community Center**

N165W20330 Hickory Lane  
Jackson, WI 53037

*www.villageofjackson.com*

262-677-9665

**Jackson Seniors Club**

Jackson Community Center  
N165W20330 Hickory Lane  
Jackson, WI 53037

262-677-2559

**Kewaskum XYZ Club**

Kewaskum Annex Building  
1308 Fond du Lac Avenue  
Kewaskum, WI 53040

262-626-2094

**Richfield Senior Citizens**

Richfield Town Hall  
4128 Hubertus Road 262-628-2260  
Hubertus, WI 53033

**Senior Citizens Activities, Inc.**

2378 W. Washington Street, Suite A 262-335-4498  
West Bend, WI 53095  
[www.seniorcitizensactivities.org](http://www.seniorcitizensactivities.org)

**Senior Friends, Inc.**

Hartford Senior Center  
730 Highland Avenue 262-673-4005  
Hartford, WI 53027  
[www.hartfordseniorcenter.com](http://www.hartfordseniorcenter.com)

**Travel**

**KM Tours**

27 N. Main Street 262-223-0234  
Hartford, WI 53027  
[www.kmtours1.com](http://www.kmtours1.com)

**Lamers Tour and Travel**

1126 W. Boden Court 800-236-8687  
Milwaukee, WI 53221  
[www.golamers.com](http://www.golamers.com)

**Welcome H.O.M.E. (House of Wheelchair-Friendly Modification Examples)**

Bed & breakfast lodging, wheelchair-friendly hiking trails, etc.  
4260 Hawthorne Drive 262-675-2525  
West Bend, WI 53090  
[www.welcomehouseof.org](http://www.welcomehouseof.org)

## **Volunteering**

### **Interfaith Caregivers of Washington County**

A non-profit network of volunteers who help maintain the independence of older adults age 60+. Provide transportation, light housekeeping, yard help, grocery shop, meal prep, etc.

2374A W. Washington Street  
West Bend, WI 53095  
[www.interfaithwashco.org](http://www.interfaithwashco.org)

262-365-0902

### **Volunteer Center of Washington County**

The volunteer center will match volunteers with nonprofit agencies throughout Washington County. A variety of volunteer opportunities are available.

303 Water Street, Suite B  
West Bend, WI 53095  
[www.volunteernow.net](http://www.volunteernow.net)

262-338-8256

## **Other**

### **Beyond the Canvas**

Specializes in therapeutic classes for adults and children with disabilities but offers classes and therapy to everyone.

1043 S. Main Street  
West Bend, WI 53095  
[www.beyondthecanvasartstudio.com](http://www.beyondthecanvasartstudio.com)

262-346-1671

### **Memory Café**

A social gathering where people with memory loss and their care companions can come together in a safe, supportive environment. Guests can share conversation in a relaxed atmosphere that includes planned activities and entertainment.

West Bend Community Memorial Library

630 Poplar Street

West Bend, WI 53095

4th Tuesdays from 1:30 pm – 3:00 pm

To register, call Tammy Dickman at 262-335-4497

Jack Russell Memorial Library

100 Park Avenue

Hartford, WI 53027

2nd Mondays from 1:30 pm - 3:00 pm

To register, call Tammy Dickman at 262-335-4497

Riveredge Nature Center

4458 County Road Y

Saukville, WI 53080

1st Wednesdays from 2:30 pm - 4:00 pm

To register, call Kathy Jeans-Glaser at 262-284-8120

Wild Plum Memory Cafes

Rotates between public libraries of Brookfield, Elm Grove,  
Germantown, and Menomonee Falls.

To register, call 800-272-3900

### **Spark! at MOWA**

Last Tuesday of each month. Call to register. Designed for people with memory loss and their caregivers, SPARK! is a monthly program that engages participants in conversation and art-making.

205 Veterans Avenue

262-334-9638

West Bend, WI 53095

*www.wisconsinart.org*

## **SUPPORT GROUPS**

### **Addiction Recovery**

#### **Celebrate Recovery**

A Christ-centered, 12 step recovery program for anyone struggling with hurt, pain, or addiction of any kind. Meetings are held every Wednesday evening 6:30 pm - 8:30 pm at the Kettlebrook Community Center.

2378 W. Washington Street

920-517-0142

West Bend, WI 53090

*www.kettlebrook.org*

### **ALS**

#### **Milwaukee ALS Caregivers Support Group**

Locations vary at area restaurants and are available on the Chapter website. Fourth Thursdays at 7:00 pm.

*www.alsawi.org*

414-831-3989

Email: robin@alsawi.org

#### **Milwaukee ALS Support Group**

Second Saturdays 11:00 am - 1:00 pm at the Community Conference Center.

8700 W. Watertown Plank Road

414-831-3990

Wauwatosa, WI 53226

*www.alsawi.org*

Email: mary@alsawi.org

### **Alzheimer's and Other Dementia**

#### **Alzheimer's Association Support Groups**

3rd Wednesdays at 6:00 pm at the Jackson Community Center.

N165W20330 Hickory Lane

Ruth 414-403-7914

Jackson, WI 53037

Lynn 262-617-7425

*Alzheimer's Association Support Groups listing continued on next page...*



*Alzheimer's Association Support Groups listing continued...*

2nd Wednesdays from 1:00 pm - 3:00 pm at The Cottages.

6090 Scenic Drive

Melissa 262-306-4230

West Bend, WI 53095

For the person with memory loss and their family. First time attendees, please call Sarah Prohuska at 800-272-3900. 2nd Wednesdays from 3:00 pm - 4:30 pm at the Family Enrichment Center.

885 Badger Circle, Room E

Kathy 262-284-8124

Grafton, WI 53024

2nd Mondays from 6:30 pm - 8:00 pm at the Menomonee Falls Fire Department.

W140N7501 Lilly Road

Jennifer 414-479-8800

Menomonee Falls, WI 53051

2nd Thursdays from 10:00 am - 11:30 am at Mequon/Thiensville Chamber of Commerce.

6331 Mequon Road

Christy 262-387-8867

Mequon, WI 53092

414-491-1123

*www.alz.org*

**Family and Friends Support Group**

For caregivers of a loved one with memory impairment. 3rd Wednesdays from 6:30 pm - 7:30 pm at Silverado Oak Village.

W128N6900 Northfield Drive

262-532-0800

Menomonee Falls, WI 53051

## **Asperger's**

### **Adult Asperger's Educational Group**

Goal-oriented educational meetings covering topics such as employment, social skills, and independent living skills. Meets four times a year

6:00 pm - 8:00 pm at IndependenceFirst. Call for schedule and to RSVP.

540 S. 1st Street

Peter 414-226-8379

Milwaukee, WI 53204

*www.independencefirst.org*

## **Bereavement**

### **Death of a Spouse or Partner Support Group**

Every Thursday from 12:30 pm - 2:00 pm at the Horizon Grief Resource Center.

11400 W. Lake Park Drive

414-586-8383

Milwaukee, WI 53224

*www.horizonhomecareandhospice.org*

### **Bereavement Support Group**

1st Thursdays from 6:30 pm - 8:00 pm at the Fifth Avenue United Methodist Church. Park on street and enter through front door.

323 S. 5th Avenue

Mary 262-312-4566

West Bend, WI 53095

Deb 262-306-2691

### **Separated, Divorced, & Widowed Men & Women**

1st, 2nd, 4th, and 5th Friday of each month from 7:30 pm - 9:00 pm at the Kettle Moraine YMCA. Scheduled pot lucks start 6:30 pm.

1111 W. Washington Street

Mary 262-334-3766

West Bend, WI 53095

Dolores 262-306-1243

## **Brain Injury**

### **Brain Injury Association of WI Support Groups**

3rd Mondays from 6:00 pm -7:00 pm at Clearview Brain Injury Center.  
198 County Road DF Tammy 920-386-3403  
Juneau, WI 53039

1st Wednesdays from 6:00 pm -7:30 pm at Waukesha Memorial Hospital.  
725 American Drive Email: Elizabeth.Ross@phci.org  
Waukesha, WI 53188  
*www.biaw.org*

### **H.O.P.E. Support Group**

3rd Saturdays monthly. Brain Injury Resource Center of Wisconsin support group.  
511 Grand Avenue 262-770-4882  
Waukesha, WI 53186 Email: Kathy@bircowi.org  
*www.bircowi.org*

## **Cancer**

### **Journey to Wellness: A Cancer Support Group**

1st Wednesday of even months except August from 6:00 pm - 7:30 pm at the Kettle Moraine YMCA  
1111 Washington Street Luane 262-836-7272  
West Bend, WI 53095 Gina 262-836-7099  
*www.froedtert.com*

## **Caregiving**

### **Caregivers for Family and Friends Support Group**

3rd Tuesdays from 1:30 pm - 3:30 pm at the Public Agency Center.  
333 E. Washington Street, Room 1113 262-335-4497  
West Bend, WI 53095  
*www.washingtoncountyadrc.org*

## **COPD**

### **Pulmonary Support Group**

2nd Wednesdays from 1:00 pm - 2:30 pm at Community Memorial Hospital. No meetings in January, June, July, or August.

W180N8085 Town Hall Road  
Menomonee Falls, WI 53051  
*www.froedtert.com*

262-257-5100

### **Living Well with Lung Disease**

Helps support people with chronic pulmonary illness. Includes support for the families and friends who help them cope with their experience. 2nd Wednesdays from 12:00 pm - 1:00 pm in the Cedar Lake Conference Room (second floor) at Aurora Medical Center.

1032 E. Sumner Street  
Hartford, WI 53027  
*www.aurorahealthcare.org*

262-670-7704

## **Disability**

### **Peer Support Group for People with Disabilities**

2nd Wednesdays from 11:00 am - 12:00 pm at the Threshold.

600 Rolfs Avenue  
West Bend, WI 53090  
*www.independencefirst.org*

Tonya V/Relay 414-226-8138

## **Mental Illness**

### **NAMI Family Support Group**

For dates and times call the NAMI Welcome Center

*www.nami-positiveimage.org*

262-339-1235

## **Multiple Myeloma**

### **Multiple Myeloma Support Group**

2nd Thursdays from 7:00 pm -9:00 pm at St. Joseph's Hospital. Open to all myeloma patients and their family and friends.

3200 Pleasant Valley Road                      Email: westbend@imfsupport.org  
West Bend, WI 53095  
*<http://westbend.support.myeloma.org>*

## **Multiple Sclerosis**

### **MS Circle of Hope Support Group**

4th Mondays at 6:30 pm at the Public Agency Center.

333 E. Washington Street, Room 1113A                      262-339-6748  
West Bend, WI 53095  
*[www.nationalmssociety.org](http://www.nationalmssociety.org)*

## **Parkinson's**

### **Parkinson's Support Group**

3rd Mondays from 1:00 pm - 3:00 pm at the Cedar Ridge Apartments.

113 Cedar Ridge Drive                      Jeremy 800-972-5455  
West Bend, WI 53095  
*[www.parkinson.org](http://www.parkinson.org)*

## **Stroke**

### **Stroke Support Group**

3rd Tuesdays from 3:00 pm - 4:00 pm at Froedtert West Bend Clinic South.

3200 Pleasant Valley Road                      Tina 262-836-7061  
West Bend, WI 53095  
*[www.froedtert.com](http://www.froedtert.com)*

## TAX ASSISTANCE

### **Internal Revenue Service (IRS)**

*www.irs.gov*

Live Phone Assistance	800-829-1040
People with hearing impairments (TDD)	800-829-4059
Recorded Tax Information	800-829-4477

### **AARP Tax Aide**

Available February 1 - April 15 at various sites. Free tax preparation to taxpayers with low income. Trained IRS certified volunteers prepare and file federal and state income taxes for anyone 50 and older who can't afford a tax preparation service. Appointments are necessary. Watch the local papers or contact the ADRC in January for locations.

*www.aarp.org*

888-227-7669

### **Moraine Park Technical College (MPTC) Tax Assistance**

Call for availability and details.

*www.morainepark.edu*

262-334-3413

### **MyFreeTaxes.com**

Apply online or in-person with an IRS-certified volunteer income tax preparer. Powered by H&R Block in partnership with United Way.

*www.myfreetaxes.com*

855-698-9435

### **Wisconsin Department of Revenue**

Does not prepare returns but can answer specific questions about returns.

*www.revenue.wi.gov*

Homestead Tax Credit Questions	608-266-8641
Returns	866-947-7363

## **TRANSPORTATION**

Transportation Service Directory available upon request which includes detailed information on providers as available.

### **General Transportation**

#### **A-Taxi**

Curb to curb service. Pick up charge based on starting location. \$2.40 per mile. 24 hours a day, 7 days a week.

262-208-4740

#### **City of West Bend Taxi Service**

Curb to curb service within city of West Bend (2 mile maximum outside city limits). \$3.50 per trip for seniors (65+) and disabled persons.

Hours of Service:

Monday - Saturday 6:00 am - 10:00 pm

Sunday 8:00 am - 4:00 pm

1201 Oak Street, Suite T

West Bend, WI 53095

*www.ci.west-bend.wi.us*

262-334-3096

#### **Friendly Taxi**

Available 24 hours a day, 7 days a week. \$2.40 per mile. Seniors (60+) are \$2.00 per mile. Curb to curb service. Not wheelchair accessible.

262-808-8347

### **Germantown Senior Van Service**

Transportation for people aged 55 and older. Trip must start in the Village of Germantown. Reservations required and can be made Monday through Friday between 8 am and 4 pm.

Hours of Service:

Monday - Friday 9:00 am - 2:30 pm

Fare Structure (one way):

<u>Distance</u>	<u>Resident</u>	<u>Non-Resident</u>
5.0 miles or less	\$1.50	\$2.50
5.1 to 10.0 miles	\$2.50	\$3.50
10.1 to 15.0 miles	\$3.50	\$4.50
15.1 to 20.0 miles	\$4.50	\$5.50

[www.village.germantown.wi.us](http://www.village.germantown.wi.us)

262-250-4712

### **Hartford City Taxi Service**

Must be Hartford resident or reside up to 10 miles into Dodge County. \$3.50 per ride, plus \$1.25 per mile outside of city. Discounted rides to most Aurora facilities.

Hours of Service:

Monday - Friday 6:00 am - 9:00 pm (September through May)

6:00 am - 8:00 pm (June through August)

Saturday 8:00 am - 8:00 pm

Sunday 9:00 am - 4:00 pm

[www.ci.hartford.wi.us/237/Hartford-City-Taxi](http://www.ci.hartford.wi.us/237/Hartford-City-Taxi)

262-673-8223

### **Interfaith Caregivers**

Free rides (donations appreciated) for seniors (60+). Rides up to 50 miles outside of the county. Priority service is non-emergency medical but also may provide transport to grocery store or Senior Centers.

Hours of Service based on driver availability:

Monday - Friday 8:00 am - 5:00 pm

[www.interfaithwashco.org](http://www.interfaithwashco.org)

262-365-0902



**Transportation Connection, Inc.**

Non-emergency transportation with priority on medical transportation but also offers general transportation. Serves counties of Washington, Ozaukee, Milwaukee, Fond du Lac, and Sheboygan. \$26 includes pickup and first 5 miles. \$3 per additional loaded mile.

Monday - Saturday 6:00 am - 6:00 pm

Sunday 8:00 am - 5:00 pm

[www.transportationconnectioninc.com](http://www.transportationconnectioninc.com)

920-602-0161

**Washington County Commuter Express**

Commuter service between multiple Park & Ride locations in Washington County and various bus stops along Wisconsin Avenue in Milwaukee. Go online or call for schedule and fare.

[www.ridewcce.com](http://www.ridewcce.com)

888-675-9223

**Washington County Shared Ride Taxi Service**

Serves Washington County and northern Menomonee Falls. Wheelchair accessible van and door-to-door assistance available. Rides to/from many Aurora facilities are \$2 per trip. Rides to/from Albrecht Free Clinic from Hartford or Slinger are free.

Monday – Saturday 5:00 am - 11:00 pm

Sunday 8:00 am - 4:00 pm

<u>Distance (one way)</u>	<u>Elder/Dis.</u>	<u>Adult</u>	<u>Student</u>
5.0 miles or less	\$2.50	\$4.25	\$3.25
5.1 to 10.0 miles	\$3.50	\$5.75	\$4.75
10.1 to 15.0 miles	\$4.25	\$7.00	\$6.00
15.1 to 20.0 miles	\$5.00	\$8.00	\$7.00
20.0 miles and over	\$5.75	\$9.00	\$8.00

510 Schoenhaar Drive

West Bend, WI 53090

[www.ridewcce.com](http://www.ridewcce.com)

262-338-2908

888-285-8294

## **Medical Transportation**

### **4 Boomers Transport**

Door through door transportation for seniors and disabled. Wheelchair accessible. Waukesha, Washington, and surrounding counties. \$35 pickup and \$1.50 - \$2.00 per loaded mile based on pickup/drop off locations.

Monday - Friday            6:00 am - 6:00 pm

Saturday and Sunday    By appointment

*www.4boomerstransport.com*

262-224-9000

### **American Cancer Society Road to Recovery**

Free rides to/from cancer treatment for patients who are currently in treatment, ambulatory, and able to get in/out of vehicle unassisted. Curb to curb service. Hours of service are Monday through Friday, depending on availability of volunteer drivers.

*www.cancer.org*

800-227-2345

### **Life Star**

Serves counties of Washington, Ozaukee, Milwaukee, Fond du Lac, and Sheboygan. \$26 pickup and first 5 miles. \$3 per additional loaded mile. Accepts Medicaid. Door to door service. Wheelchair accessible.

*www.lifestar-ems.com*

262-338-9798

### **Medical Transportation Management (MTM)**

Wisconsin's non-emergency medical transportation manager arranges transportation for eligible Medicaid and BadgerCare Plus members.

*www.mtm-inc.net/wisconsin*

866-907-1493

### **Personalized Transportation Services**

Door-through-door service. Wheelchair accessible van. Call for rates.

Serves southeastern Wisconsin.

Monday - Friday    7:00 am - 5:00 pm

262-628-0189

**Trans-Professionals**

Door-through-door service in Washington and Ozaukee Counties.

Wheelchair accessible van. Call for rates.

Monday - Friday 6:00 am - 6:00 pm

Saturday 8:00 am - 5:00 pm

[www.trans-professionals.com](http://www.trans-professionals.com)

262-834-9002

**Transtar Medical Transportation**

Door-through-door service in southeast Wisconsin. Call for rates.

Wheelchair accessible van.

Monday - Friday 6:00 am - 6:00 pm

Saturday 6:00 am - 4:00 pm

Sunday By appointment

[www.transtarmedical.com](http://www.transtarmedical.com)

800-972-8080

**Wheelchair Accessible Van Rental**

**A&J Mobility**

Minivans with lowered floors, power doors, power ramps, and hand controls upon request. Delivery and pick-up service available.

3058 Helsan Drive

Richfield, WI 53076

[www.aandjmobility.com](http://www.aandjmobility.com)

800-596-4366

**GT Mobility**

Vans with lowered floors for rent through Wheelchair Getaways of Wisconsin.

844 Ontario Road

Green Bay, WI 54311

[www.gtmobility.com](http://www.gtmobility.com)

920-491-8384

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The Aging & Disability Resource Center  
of Washington County  
is located on the 1st floor of the  
Public Agency Center

333 E. Washington Street, Suite 1000  
West Bend, WI 53095  
Toll free 877-306-3030  
Local 262-335-4497

Office Hours:

8:00 am – 7:00 pm Monday

8:00 am – 4:30 pm Tuesday – Friday

*(After hours appointments are available upon request.)*

United Way Resource Center  
1121 E. Sumner Street  
Hartford, WI 53027  
262-673-0200

Office Hours:

8:30 am – 4:00 pm

Monday, Wednesday and Thursday  
by Appointment Tuesday and Friday

Email: [ADRC@co.washington.wi.us](mailto:ADRC@co.washington.wi.us)

Internet: [www.washingtoncountyadrc.org](http://www.washingtoncountyadrc.org)

Facebook: <http://www.facebook.com/washcoADRC>

