

## Appendix B-2

### Washington County Park System Mail-Back Survey

1. At what County park did you reserve a site? (If you have reserved more than one site, please answer the questions as they relate to your **most recent reservation**.)

\_\_\_\_\_ Cedar Lake Wayside  
\_\_\_\_\_ Glacier Hills Park  
\_\_\_\_\_ Goeden Park  
\_\_\_\_\_ Heritage Trails Park  
\_\_\_\_\_ Homestead Hollow Park  
\_\_\_\_\_ Lizard Mound  
\_\_\_\_\_ Sandy Knoll Park  
\_\_\_\_\_ Ackerman's Grove  
\_\_\_\_\_ Family Park  
\_\_\_\_\_ Ridge Run Park

2. What type of facility did you reserve?

\_\_\_\_\_ An open shelter  
\_\_\_\_\_ A closed shelter  
\_\_\_\_\_ The chapel at Glacier Hills Park  
\_\_\_\_\_ Area only (for school groups)- **skip to question 8**

3. What type of activity or function did you reserve the site for?

\_\_\_\_\_ Wedding  
\_\_\_\_\_ Party  
\_\_\_\_\_ Company picnic  
\_\_\_\_\_ Church picnic  
\_\_\_\_\_ Scout or other youth group picnic/outing  
\_\_\_\_\_ Family picnic/reunion  
\_\_\_\_\_ School reunion  
\_\_\_\_\_ Organized sporting event  
\_\_\_\_\_ Other (please specify): \_\_\_\_\_

4. Roughly, what percentage of your group fell into the following age categories?  
(Percentages should add up to 100%)

\_\_\_\_\_ Under the age of 13  
\_\_\_\_\_ Between 14 and 17  
\_\_\_\_\_ Between 18 and 64  
\_\_\_\_\_ Age 65 or Older

We would like to ask you some questions about the features of the facility that you reserved. By features of the shelter or chapel we mean things like running water and electricity.

5. On a scale of 1 to 10, with 1 being Not At All Important and 10 being Very Important, please rate how important the following features were to you when you reserved your site.

\_\_\_\_\_ Size of Shelter  
\_\_\_\_\_ Availability of Fire Pit  
\_\_\_\_\_ Availability of Heat  
\_\_\_\_\_ Availability of Electricity  
\_\_\_\_\_ Proximity to Bathroom  
\_\_\_\_\_ Proximity to Parking

- \_\_\_\_\_ Proximity to Garbage Dumpsters
- \_\_\_\_\_ Proximity to Water
- \_\_\_\_\_ Proximity to Playground
- \_\_\_\_\_ Proximity to Hiking Trails
- \_\_\_\_\_ Proximity to Athletic Fields
- \_\_\_\_\_ Proximity to Phone
- \_\_\_\_\_ Views of Park

6a. Currently, only the shelter buildings may be reserved. If given the option, would you have reserved an adjacent outdoor area such as a volleyball court or athletic field?

- \_\_\_\_\_ Yes- continue to question 6b
- \_\_\_\_\_ No- skip to question 7

6b. What would you have reserved?

7. Using a scale of 1 to 10, with 1 being Very Poor and 10 being Excellent, how would you rate the following for the facility that you reserved?

- \_\_\_\_\_ Ease of Access
- \_\_\_\_\_ Cleanliness
- \_\_\_\_\_ Overall

We would like to ask you some questions about the park amenities. By park amenities we mean things like hiking trails, views, and playgrounds.

8. Please indicate which of the following amenities your group took advantage of when you reserved your site.

- \_\_\_\_\_ Picnic Area
- \_\_\_\_\_ Hiking Trails
- \_\_\_\_\_ Playground Equipment
- \_\_\_\_\_ Play Fields
- \_\_\_\_\_ Basketball Court
- \_\_\_\_\_ Volleyball Court
- \_\_\_\_\_ Horseshoe Area
- \_\_\_\_\_ Boat Launch
- \_\_\_\_\_ Fishing
- \_\_\_\_\_ Swimming Beach
- \_\_\_\_\_ Cross Country Ski Trails
- \_\_\_\_\_ Sledding
- \_\_\_\_\_ Ice Skating
- \_\_\_\_\_ Snowmobile Trails

9. What park amenities did you like **best** about the park where you reserved a site?

10a. What park amenities **didn't you like** about the park where you reserved a site?

10b. If there were amenities that you **didn't like** about the park, why didn't you like these amenities?

11. What suggestions do you have for improving existing amenities at the park?

12. Are there any new amenities you would like to have provided at the park?

13. Of the following, what type of reservation system would you prefer?

- \_\_\_\_\_ In-person system (current method)
- \_\_\_\_\_ Telephone reservation system
- \_\_\_\_\_ Mail-in reservation system

Internet based reservation system  
 Another type of system  
**Please explain:** \_\_\_\_\_

14. Were County staff helpful and courteous when you made your reservation?

Yes  
 No

Comments: \_\_\_\_\_

15. Were County staff at the park helpful and courteous?

Yes  
 No  
 Not applicable- no staff contact

Comments: \_\_\_\_\_

16. Do you feel that the cost of reserving park facilities is too high, too low, or about right?

Too high  
 Too low  
 About right

Comments: \_\_\_\_\_

17. Are there any additional comments you have about your park reservation?

\_\_\_\_\_

18. Where do you live?

Washington County

<input type="checkbox"/>	City of Hartford	<input type="checkbox"/>	Town of Farmington
<input type="checkbox"/>	City of West Bend	<input type="checkbox"/>	Town of Germantown
<input type="checkbox"/>	Village of Germantown	<input type="checkbox"/>	Town of Hartford
<input type="checkbox"/>	Village of Jackson	<input type="checkbox"/>	Town of Jackson
<input type="checkbox"/>	Village of Kewaskum	<input type="checkbox"/>	Town of Kewaskum
<input type="checkbox"/>	Village of Newburg	<input type="checkbox"/>	Town of Polk
<input type="checkbox"/>	Village of Slinger	<input type="checkbox"/>	Town of Richfield
<input type="checkbox"/>	Town of Addison	<input type="checkbox"/>	Town of Trenton
<input type="checkbox"/>	Town of Barton	<input type="checkbox"/>	Town of Wayne
<input type="checkbox"/>	Town of Erin	<input type="checkbox"/>	Town of West Bend

Other Counties

Please List: \_\_\_\_\_

**THANK YOU FOR PARTICIPATING IN THIS SURVEY!**

Please return this form in the enclosed postage-paid envelope on or before July 12, 2002.